

LOCAL EXCHANGE SERVICES

TITLE PAGE

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES
WITHIN THE COMMONWEALTH OF VIRGINIA
BY
BROADVIEW NETWORKS OF VIRGINIA, INC.

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of local exchange telecommunications services provided by Broadview Networks of Virginia, Inc. within the Commonwealth of Virginia. This Tariff is on file with the Virginia State Corporation Commission and can be viewed at its Division of Communications located in the Tyler Building – 9th Floor, 1300 East Main Street, Richmond, Virginia 23219. In addition, this tariff may be inspected during normal business hours at the Company's principal place of business at 800 Westchester Avenue, Suite N501, Rye Brook, NY 10573. The Company's toll free telephone number is 1-800-276-2384

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ISSUED BY: Charles C. Hunter, Executive Vice President and General Counsel
Broadview Networks of Virginia, Inc.
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

LOCAL EXCHANGE SERVICES

CHECK SHEET

All pages of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

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SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- C** - To signify changed regulation
- D** - To signify discontinued rate or regulation.
- I** - To signify increased rate.
- M** - To signify a move in the location of text.
- N** - To signify new rate, regulation or text.
- R** - To signify reduced rate.
- S** - To signify reissued material.
- T** - To signify a change in text, but no change in rate or regulation.

LOCAL EXCHANGE SERVICES

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the Tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect.

Paragraph Numbering Sequence - There are various levels of alphanumeric coding. Each level of coding is subservient to its next higher level. The following is an example of the numbering sequence used in this Tariff.

- 2.
- 2.1
- 2.1.1
- 2.1.1.A.
- 2.1.1.A.1.

Check Sheets - When a tariff filing is made with the Commission, an undated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is updated to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the Check Sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Company to provide telecommunication service as required.

Business Customer - A customer whose use of service is primarily or substantially of a professional, business, governmental, institutional, occupational, or other commercial nature and who is responsible for the payment of rates and charges and compliance with Tariff Regulation.

Centrex Services - Centrex Services are communications systems which include the ability for exchange access and intercommunication within the system, plus other features specified by the Company.

Commission - Virginia State Corporation Commission, unless the context indicates otherwise.

Company - Broadview Networks of Virginia, Inc. ("Broadview:"), the issuer of this tariff.

Customer - A Residential Customer or Business Customer as herein defined.

Direct Inward Dialing ("DID") - DID Service provides for inward dialing from the telecommunications network directly to lines associated with switching equipment located on the Customer's premises.

Disconnection - The disconnection of a circuit, dedicated access line, or port connection being used for existing service.

Holiday - The Company recognizes the following holidays for purposes of calculation of rates: New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25),

Integrated Service Digital Network ("ISDN") - ISDN basic is an optional arrangement that allows for the integration of voice and non voice (data) transmission on a single telephone access line and provides access as a digital gateway which will allow for the introduction of additional services.

Interoffice Channel - An Interoffice Channel is an electrical path for digital transmission furnished between serving wire centers. An Interoffice Channel will only be provided where the originating and terminating serving wire centers, as well as all intermediate Company offices are equipped with suitable digital facilities and equipment.

Joint User - A person, firm, corporation or other entity that is designated by the Customer as a user of service furnished to Customer and to whom a portion of the charges for the service will be billed under a joint use arrangement.

Local Distribution Channel - A Local Distribution Channel is a path for digital transmission furnished between the customer's premises and the serving wire center.

Packet Switched Data - Packet Switched Data provides synchronous network transport of data, usually relatively short bursts of data, through the network. The data are separated into discrete segments called packets for high speed transmission through the network.

Port - A Port identifies a Direct Inward Dialing (DID) or Direct Outward Dialing (DOD) or a two way trunk circuit termination on a Digital Transport Facility.

LOCAL EXCHANGE SERVICES

SECTION 1 – DEFINITIONS (cont'd)

Premises - The space designated by a Customer as its place or places of business for termination of service (whether for its own communications needs or for its resale Customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business, as well as space at the Customer place of business.

Rates - Actual rates are listed in the attachment to this Tariff.

Residential Customer - A customer whose use of service is primarily of a personal nature and who is responsible for the payment of rates and charges and compliance with Tariff Regulation.

Service or Services – Company's service consists of any of the services offered pursuant to this Tariff, either individually or in combination. The services covered by this Tariff shall include only the Commonwealth of Virginia.

Serving Wire Center – A Serving Wire Center is a Central Office containing the equipment to provide telecommunications services in a specified serving area.

Terminal Equipment - Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone, and data sets.

Two Way Port – A Two Way Port is a trunk circuit that functions as either a Direct Inward Dialing or a Direct Outward Dialing port. The direction of the two way port is directed by the traffic pattern of the subscriber.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS2.1 UNDERTAKING OF COMPANY

Company is a common carrier providing local exchange communications services to Customers for their direct transmission and reception of voice, data, and other types of telecommunications. Service is available 24 hours a day, seven days a week, throughout the Commonwealth of Virginia.

2.2 LIMITATION OF SERVICE

- 2.2.1 The Company offers service to all those who desire to purchase service from the Company consistent with all provisions of this Tariff. Customers interested in Company's services shall file an Application for Service with the Company which fully satisfies the Company and identifies the services required.
- 2.2.2 Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by Company, when necessary because of a lack of facilities, or due to any other cause beyond Company's control.
- 2.2.3 Service is offered subject to the availability on a continuing basis of all the necessary facilities and/or equipment, including facilities Company may obtain from other carriers, to furnish service from time to time as required at the sole discretion of Company and subject to the provisions of this Tariff. Company reserves the right not to provide service to or from a location where legally prohibited or where the necessary facilities or equipment are not available.
- 2.2.4 Service is offered subject to and contingent upon Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by Company. Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the services into conformance with any rules, regulations, orders or decisions imposed by the Virginia State Corporation Commission or other applicable agency, and such action as may be requested by Company to comply with any such rules, regulations, orders or decisions.
- 2.2.5 Company reserves the right to discontinue furnishing service, upon a written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law.
- 2.2.6 Title to all facilities provided by the Company under these regulations remains with the Company. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.7 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such number, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.2 LIMITATION OF SERVICE (Continued)

2.2.8 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment.

2.3 PROVISION OF EQUIPMENT AND FACILITIES

2.3.1 All services along the facilities between the point identified as Company's origination point and the point identified as Company's termination point will be furnished by Company, its agents or contractors.

2.3.2 Company may undertake to use reasonable efforts to make available services to Customer on or before a particular date, subject to the provisions of and compliance by Customer with the regulations contained in this Tariff. Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to Customer.

2.3.3 Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the services furnished pursuant to this Tariff, the responsibility of Company shall be limited to the furnishing of services offered under this Tariff and to the maintenance and operation of such services. Subject to this responsibility, Company shall not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment.

2.3.4 Where economically feasible, Company shall, directly or through third parties, use reasonable efforts to obtain and maintain rights-of-way necessary for installation of facilities used to provide its services. Except as otherwise provided herein, all costs associated with acquiring the rights-of-way from the point of entry at Customer's location to the termination point where service is finally delivered to Customer, including but not limited to the costs of installing conduit or of altering the structure to permit installation of Company provided facilities, shall be borne by Customer. Customer's use of such rights-of-way shall in all respects be subject to the terms, conditions and restrictions of such rights-of-way and of agreements between Company and such third parties relating thereto, including without limitation, the duration applicable to and the condemnation of such rights-of-way, and shall not be in violation of any applicable governmental ordinance, law, rule or regulation. Where applicable, Customer agrees that it shall assist Company in the procurement and maintenance of such rights-of-way.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.4 NON-ROUTINE INSTALLATION

At Customer's request, installation and/or maintenance may be performed outside Company's regular business hours or in hazardous locations. In such cases, charges based on the cost of the actual labor, material or other costs incurred by or charged to Company will apply. If installation is started during regular business hours but, at Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.5 SPECIAL CONSTRUCTION

Subject to the agreement of Company and to the regulations contained in this Tariff, special arrangement of facilities may be undertaken on a reasonable efforts basis at the request of Customer. Special construction is that construction undertaken:

2.5.1 Where facilities are not currently available;

- A. of a type other than that which Company would normally use in the furnishing of its services;
- B. over a route other than that which Company would normally use in the furnishing of its services;
- C. in a quantity greater than that which Company would normally provide;
- D. on an expedited basis;
- E. on a temporary basis until permanent facilities are available;
- F. involving abnormal costs; or
- G. in advance of its normally provided arrangement.

2.5.2 All special construction will be priced at cost plus administrative charges minus any credit for salvage or re-use of equipment, as applicable.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.6 USE OF SERVICE

2.6.1 Prohibited Uses

- A. Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user, or joint user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.
- B. Company may require Customer to immediately shut down its transmission of signals if Customer's transmission is causing interference to others.
- C. Customer may not use the services so as to interfere with or impair service over any facilities or associated equipment or so as to impair the privacy of any communications over such facilities and associated equipment.
- D. Customer use of any resold service obtained from other service providers shall also be subject to any applicable restrictions in the underlying providers' publicly available tariffs.
- E. Customer shall not represent that its services are provided by Company or otherwise indicate to its customers that its provision of services is jointly with Company without the written consent of Company. The relationship between Company and Customer shall not be that of partners or agents for one or the other and shall not be deemed to constitute a partnership or agency agreement.

2.6.2 Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

- 2.6.3 The Company reserves the right to classify service as business or residential and may at its discretion levy charges for services that have been misclassified.

2.7 LIABILITY

- 2.7.1 The liability of the company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects, representations, or use of these services, or arising out of the failure to furnish the service, regardless of whether caused by any negligent acts or omission of the carrier, its employees, agents, or contractors, shall be limited to the extension of allowances for interruption as set forth in Section 2.8. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.7 LIABILITY (Continued)

- 2.7.2 The Company shall not be liable for any direct damages, except as otherwise provided herein. In no event shall the Company be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, including lost profits, as a result of any Company service, equipment or facilities, whether or no caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.
- 2.7.3 Company shall not be liable for any claim or loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by any person or entity other than Company, any malfunction of any service or facility provided by any other carrier, act of God, fire, war, civil disturbance, act of government, unavailability or rights-of-way or materials, strikes, lock-outs or other labor difficulties, or by any other cause beyond Company's control.
- 2.7.4 Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial, the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1."
- 2.7.5 Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:
- A. defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff;
 - B. connecting, combining, or adapting Company's facilities with Customer's apparatus or systems;
 - C. any act of omission by the Customer; or
 - D. any personal injury or death of any person or for any loss of a damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, regardless of whether caused by any negligent act or omission of the Company, its employees, agents or contractors, if not caused by gross negligence of the Company.
- 2.7.6 Company shall have no responsibility with respect to billings, charges or disputes related to services used by Customer that are not included in the services herein, including, without limitation, any local, regional and long distance services not offered by Company. Customer shall be fully responsible for payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.7 LIABILITY (Continued)

2.7.7 CARRIER MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever, including any allowance for interruption as set forth in Section 2.8, shall in no event exceed sums actually paid by Customer for the specific services giving rise to the claim for a period of no more than three months prior to the claim. The Customer must notify the Company of any claim, loss, damage or expense within thirty (30) days of the date of the occurrence that gave rise to the claim. No action or proceeding against the Company shall be commenced more than three years after the date of the occurrence that gave rise to the claim.

2.8 INTERRUPTION OF SERVICE

Credit allowance for interruption of service which is not due to Customer's negligence or noncompliance with the provisions of this Tariff or to the failure of channels, equipment, and/or communications systems provided by the Customer and other carriers are subject to the general liability provisions set forth in Section 2.7 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal.

2.8.1 Credit Allowances

- A. Credit for failure of service or equipment will be allowed only for monthly recurring charges and only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by Company.
- B. Credit allowances for failure of service or equipment starts when Customer notifies Company of the failure and releases the service or equipment for testing and repair and ceases when the operation has been restored to the customer. If Customer reports a service to be inoperative but declines to release it for testing and repair, it is considered to be impaired but not interrupted.
- C. Customer shall notify Company of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer provided facilities, any act or omission of the Customer, or in wiring or equipment connected to the terminal.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)

2.8 INTERRUPTION OF SERVICE (Continued)

2.8.1 Credit Allowances (Continued)

- D. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
1. interruptions of service resulting from Company performing routine maintenance;
 2. interruptions of service for implementation of a Customer order for a change in the service;
 3. interruptions caused by negligence of or noncompliance with the provisions of this Tariff by Customer, his authorized user or other common carrier providing service connected to Company's service;
 4. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers;
 5. interruptions of service during any period in which Company is not given access to the premises at which service is interrupted or terminated; or
 6. interruptions of service occurring or continuing because of Customer's failure to authorize replacement of an element of special construction.
- E. Calculation of Credit Allowance

For calculating credit allowances, every month is considered to have 30 days. A credit allowance issued in accordance with the Rules and Regulations of the Commission is applied on a pro rata basis against the rates specified hereunder and is dependant upon the length of the interruption. Pursuant to limitations set forth in Section 2.9.3, when service is interrupted the credit allowance will be computed on the following basis:

LOCAL EXCHANGE SERVICESSECTION 2 - RULES AND REGULATIONS (Continued)2.8 INTERRUPTION OF SERVICE (Continued)

2.8.1 Credit Allowances (cont'd)

1. Interruptions of 24 Hours or Less

a.	Length of Interruption	Interruption Period to be Credited
	Less than 4 hours	None
	4 hours up to but not including 8 hours	1/3 day
	8 hours up to but not including 12 hours	1/2 day
	12 hours up to but not including 16 hours	2/3 day
	16 hours up to but not including 24 hours	One day
b.	Two or more interruptions of the same type to the same line of 2 hours or more during any one 24-hour period shall be considered as one interruption. In no event shall such interruption credit exceed one day in any 24-hour period.	

2. Interruptions Over 24 Hours

Interruptions of more than 24 hours will be credited 1/3 day for each 8-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

3. When a minimum usage charge is applicable and Customer fails to meet the minimum usage charge because of a service interruption, a credit shall be applied against that minimum usage charge in the following manner. For each period of four hours that the interruption continues the credit shall equal 1/360th of the monthly minimum charge.

Note: in this instance a fractional period of more than two hours shall be treated as a four hour period.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)

2.8 INTERRUPTION OF SERVICE (Continued)

2.8.1 Credit Allowances (cont'd)

4. If notice of a dispute as to charges is not received in writing by Company within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated.

5. Cancellation of Credit

Where Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)

2.9 RESPONSIBILITY OF CUSTOMER

2.9.1 All Customers assume general responsibilities in connection with the provisions and use of Company's service. When facilities, equipment, and/or communications systems provided by others are connected to Company's facilities, Customer assumes additional responsibilities. Customers are responsible for the following:

- A. Customer is responsible for placing orders for service, paying all charges for service rendered by Company, and complying with Company's regulations governing the service. Customer is also responsible for assuring that its users comply with regulations.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.9 RESPONSIBILITY OF CUSTOMER (Continued)

- B. When placing an order for service, Customer must provide:
 - 1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
 - 2. the name(s), telephone number(s), and address(es) of the Customer contact person(s).
- C. Customer must pay Company for the replacement or repair of Company's equipment when the damage results from:
 - 1. the negligence or willful act of Customer or user; improper use of service; or any use of equipment or service provided by others.
- D. Customer is responsible for ensuring that Customer-provided equipment connected to Company's equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other people. Any additional protective equipment required to prevent such damage or injury shall be provided by Company at Customer's expense.

2.9.2 Availability of Service for Maintenance, Testing, and Adjustment

- A. Upon reasonable notice, the facilities provided by Company shall be made available to Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.
- B. Customer shall provide a safe place to work, which complies with all laws and regulations regarding the working conditions along the rights-of-way and in the equipment space that Customer obtains and at which Company-authorized personnel, employees or agents may be installing, inspecting, maintaining, replacing, repairing or removing fiber optic cable or other facilities and equipment.
- C. Company shall have no responsibility for the maintenance and repair of any kind with respect to equipment and facilities not provided by Company. Company will charge Customer for any maintenance visits with respect to service problems that are determined to arise from equipment or facilities not provided by Company.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.9 RESPONSIBILITY OF CUSTOMER (Continued)

2.9.3 Cancellation by Customer

A. Orders Requiring Special Facilities

Orders for service may not be canceled absent agreement of Company. If Customer orders service requiring special facilities dedicated to the Customer's use and Company permits Customer to cancel the order before service begins or Customer cancels the order before completion of the minimum service period or before completion of some other period mutually agreed upon by Customer and Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by Company and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer. Such charge will be determined on a case-by-case basis, or as stipulated in a service agreement.

B. Customers With Term Service Agreements

Customer may cancel service any time after meeting the minimum service period. Termination charges will apply if Customer cancels prior to the expiration of a one-year or multi-year service agreement. Such termination charge, unless otherwise stipulated herein or in a service agreement, will be equal to one month's usage as projected in the Company's proposal for service, or the actual average monthly usage to date, whichever is higher, plus the monthly account charge for the remainder of the contract period.

C. Customers Without Term Service Agreements

Customer may discontinue service under the same terms as set forth in the terms of the subscription.

2.9.4 Payment and Charges for Service

A. Charges for service are applied on recurring and non-recurring bases. Service is billed on a monthly basis. Service continues to be provided until canceled by Customer or by Company in accordance with provisions of this Tariff.

If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, within twenty (20) days of the mail date on the bill, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5 percent per month.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.9 RESPONSIBILITY OF CUSTOMER (Continued)

2.9.4 Payment and Charges for Service (Continued)

- B. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s); billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. The initial billing may include the account set-up charge where applicable. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and non-recurring charges for services ordered will be billed monthly in advance.
- C. In accordance with the terms outlined in 2.10.1, service may be denied or discontinued at Company's discretion, for non-payment of amounts due to Company, past the due date. Restoration of service will be subject to all applicable installation charges and in accordance with the terms of this tariff.
- D. Taxes. The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, surcharges (however designated), 911 Taxes, Local Number Portability, TRS and Rights-of-Way, excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Services, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.
- E. Customer agrees to review each invoice promptly and to notify Company of any discrepancies within 90 days of receipt of each invoice or the charges shall be deemed correct and binding on the Customer.

2.9.5 Application of Charges

The charges for service are those in effect for the period that service is furnished. If the charge for a period covered by a bill changes after the bill has been rendered, the bill will be adjusted to reflect the new charges.

2.9.6 Advance Payments

- A. Recurring Charges: The Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.
- B. Non-Recurring Charges: The Company reserves the right to require pre-payment of non-recurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.
- C. An advance payment may be required in addition to a deposit.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)

2.9 RESPONSIBILITY OF CUSTOMER (Continued)

2.9.7 Deposits

The Company may require a deposit from Customers to protect against uncollectible accounts. The maximum amount of any deposit shall not exceed the equivalent of the customers estimated liability for two months usage. Payment of a deposit by the Customer does not relieve the Customer of the responsibility to make timely payments on the account with the Company.

The Company will pay interest on deposits held longer than 90 days, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Commission shall notify the Company in January of each year of the interest rate prevailing for that year.

At the option of the Customer making a security deposit, the Company shall annually make either direct payment to the Customer of all accrued interest, or shall credit same to the Customer's account. Customer deposits may be refunded by a utility at any time. Residential Customer's deposits should not be held longer than one year and all other deposits should not be held longer than two years provided the Customer has established satisfactory credit during the period.

When the Company requires a deposit from any residential Customer, said Customer shall be permitted to pay it in three consecutive monthly installments whenever the total amount of the required deposit exceeds the sum of forty dollars (\$40.00). Provided, however, that the Company shall have the discretion to allow the payment of any deposit (more or less than \$40.00) over a longer period of time to avoid undue hardship.

2.9.8 Bad Check Charge

Company will bill Customer a charge of \$20.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)

2.10 RESPONSIBILITY OF COMPANY

2.10.1 Disconnection of Service by Company

A. Company may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

1. After ten days' written notice, for non-payment of tariffed local exchange services, including basic telephone services, or any tariffed basic bundled service due to Company for more than 30 days beyond the date of rendition of the bill for such service. Notice of disconnection shall be separate and apart from the regular monthly bill for service;
2. After ten days' written notice, in the event of a violation of any regulation governing the service under this Tariff;
3. After ten days' written notice, upon condemnation of all or any material portion of the facilities used by Company to provide service to a Customer or in the event a casualty renders all or any material portion of such facilities inoperable beyond feasible repair.
4. Without notice, in the event of a violation of any law, rule, or regulation of any government authority having jurisdiction over the service;
5. Without notice in the event Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction; or
6. In the event of fraudulent use of Company's network, Company will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision.

B. Upon Company's discontinuance of service to Customer, Company, in addition to all other remedies that may be available to Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at 6%).

The Company will not terminate the Customer's local service for non-payment of tariffed services without first giving the Customer ten (10) days written notice.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)

2.10 RESPONSIBILITY OF COMPANY (Continued)

2.10.2 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished. Divide that number of days by 30 days (billing period). The result is then multiplied by the applicable monthly service charge to arrive at the appropriate fractional monthly service charge.

2.11 RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

LOCAL EXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS (cont'd)

2.12 TIMING OF CALLS

2.12.1 For the purpose of determining charges the following applies.

- A. The rate for each message will be on a per-minute basis, with fractional minutes computed.
- B. Chargeable time for all calls begins when connection is established between the calling line and the called line, branch exchange or Centrex System and ends when the calling line “hangs-up” thereby releasing the network connection. If the called line “hangs-up” but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telecommunications network or by the Telephone Company operator.

The Day, Evening, Night and Weekend rates apply to that portion of the message occurring within the rate periods stated below. The charges are determined separately for each rate period and the results are totaled.

Day, Evening, Night and Weekend rates apply as follows.

<u>Time Applicable</u>			
<u>Rate Periods</u>	<u>From</u>	<u>To, But Not Including</u>	<u>Days Applicable</u>
Day*	8:00 A.M.	5:00 P.M.	Monday through Friday
Evening*	5:00 P.M.	11:00 P.M.	Sunday through Friday
Night	11:00 P.M.	8:00 A.M.	Every Day
Weekend	8:00 A.M.	11:00 P.M.	Saturday
Weekend	8:00 A.M.	5:00 P.M.	Sunday

Discounts for the Evening, Night and Weekend reduced rate periods stated in the Rate Schedule are expressed as a percent reduction of the charge calculated at the Day Rates of initial minute and additional minutes. They are applied to the portion of the message occurring within the rate discount periods stated in the table.

For all classes of service the discount is applied only to the sum of the initial minute and additional minute charges. The discount is computed separately for charges in each rate period and the results are then totaled.

* Rates Applicable on Certain Holidays

On New Year’s Day (January 1), Memorial Day (the last Monday in May), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25), the holiday rate applicable is the Evening Rate, unless a lower rate would normally apply.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.13 START OF BILLING

When Company completes installation or connection of the necessary facilities and/or equipment to provide service, Company shall conduct appropriate tests. Upon successful completion of such tests, Company shall notify the Customer that the services are available for use. For billing purposes, unless stated otherwise herein, the start of service is the day after which Company notifies the Customer that the services are available for use. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by Company of notification of cancellation as described in Section 2.9.3 of this Tariff.

2.14 CUSTOMER OVERPAYMENTS DUE TO ERRONEOUS BILLING

Where a Customer overpayment occurs as a result of erroneous billing by Company, Company shall refund the overpaid amount. Unless such refund is made within 30 days of the occurrence of the Customer overpayment, Company shall pay interest on the overpaid amount, according to the terms set forth below:

2.14.1 Interest shall be paid at the unadjusted Customer deposit interest rate set forth in Section 2.9.7.

2.14.2 Interest shall be compounded monthly and paid from the date when Customer's overpayment was received by Company, adjusting for changes in the deposit rate or late payment rate until the date when the overpayment is refunded.

2.15 INTERCONNECTION

2.15.1 Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Company. Service furnished by Company is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.

2.15.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting his or her customer provided terminal equipment of communications systems with Carriers' facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.16 INSPECTIONS

2.16.1 Upon suitable notification to the Customer and at a reasonable time, Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Sections 2.9.1.D and 2.9.2 for the installation, operation and maintenance of Customer-provided facilities, equipment and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

2.16.2 If the protective requirements for Customer-provided equipment are not being complied with, Company may take such action as it deems necessary to protect its facilities, equipment and personnel. Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify Company of the action taken. If the Customer fails to do this, Company may take whatever additional action it deems necessary, including the suspension of service to protect its facilities, equipment and personnel from harm.

2.17 ASSIGNMENT

Company may, without obtaining any further consent from Customer, assign any rights, privileges or obligations under this Tariff. Customer shall not, without prior written consent of Company, assign, transfer, or in any other manner dispose of any of its rights, privileges or obligations under this Tariff. This consent will not be unreasonably withheld. Any attempt to make such an assignment, transfer or disposition without such consent shall be null and void.

2.18 JOINT USE ARRANGEMENTS

Joint use arrangements will be permitted for all services offered pursuant to this Tariff. From each joint use arrangement, one member will be designated the Customer responsible for the manner in which the joint use of the service will be allocated. Company will accept orders to start, rearrange, relocate or discontinue service only from this Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.19 9-1-1 TELECOMMUNICATIONS SERVICE

2.19.1 General

Customers will have access to the appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

A Public Safety Answering Point ("PSAP") is the answering point for a 9-1-1 call. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs answer first; Secondary PSAPs receive calls on a transfer basis only.

2.19.2 Liability and Indemnification (Applicable to Both Basic and Enhanced Service, as Appropriate)

A. This offering is limited to the provision and use of the digits "9-1-1" as the Universal Emergency Telephone Number (Code).

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)2.19 9-1-1 TELECOMMUNICATIONS SERVICE (Continued)

- B. 9-1-1 Service is one-way service only.
- C. The Company shall not incur any liability, direct or indirect, to any person who dials, or attempts to dial "9-1-1," or to any other person who may be affected by the dialing of the digits "9-1-1." The Company's entire liability arising out of the provisions of 9-1-1 Service under this tariff shall be limited as set forth in this Section and in the Rules.

Company does not undertake to answer and forward 9-1-1 calls to responding agencies but furnishes the use of its facilities to enable the Customer to access the PSAP for their region and enables emergency personnel to respond to such calls on the Customer's premises.

9-1-1 Service is provided solely for the benefit of the customer. The provision of 9-1-1 Service by Company shall not be interpreted, construed or regarded as being for the benefit of, or creating any Company obligation toward, any third person or legal entity other than the Customer.

Each Customer agrees to release, indemnify, defend, and hold harmless Company from any and all loss, claims, demands, suits, or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party or person, for any loss, damage, or destruction of any property or personal injury, whether owned by the Customer or others.

The Customer also agrees to release, indemnify, and hold harmless Company for any infringement or invasion of the right of privacy of any person or persons, caused or claims to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of the 9-1-1 Service and the equipment associated therewith, including, but not limited to, the identification of the telephone number used by the party or parties accessing 9-1-1 Service hereunder, and which arise out of the negligence or other wrongful act of Company, the Customer, its user, agencies or municipalities, or the employees agents of any one of them.

By calling 9-1-1 Service, the 9-1-1 calling party gives Company consent to provide 9-1-1 information, consisting of the name, address, and telephone number of the Customer at the location from which the call was made, to law enforcement agencies and other emergency service providers on a call-by-call basis to enable those agencies and service providers to respond to emergency calls for assistance.

2.20 SPECIAL ASSEMBLY

The Company may provide a unique intrastate local service arrangement for a Customer where no tariffed service exists for the service. The unique service can be provided via a Special Assembly.

The Company will maintain records of its Special Assembly contracts for Commission review as conditions or circumstances may require.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS (Continued)

2.21 PROMOTIONAL OFFERINGS

The Company may make promotional offerings of its tariffed services, which may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any Customer similarly situated who requests the specific offer.

A letter outlining the promotion will be filed with the Commission Staff, listing the tariffed item being promoted, and the promotion's start and end dates.

2.22 INDIVIDUAL CASE BASE (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

ICB contract information will be retained by the Company and be made available to the Commission upon request.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE

This Tariff applies to local exchange telephone services furnished by the Company. The exchanges and zones to which the regulations and rates contained herein apply are as specified on maps filed by Verizon Virginia, Inc. with the State Corporation Commission of Virginia, with which the Company concurs.

3.1 REGULATIONS

- 3.1.1 Local Exchange Service is provided only on an intraLATA basis, except for established local service areas in effect on December 31, 1983, which cross Local Access and Transport Area (LATA) boundaries.
- 3.1.2 Local Exchange Service rates provide service up to and including the network interface. The following Channel Services may be used with Local Exchange Service.
 - A. Foreign Exchange Service is exchange service furnished from one exchange to a location in another exchange.
 - B. Foreign Zone Service is exchange service furnished from one zone to a location in another zone in the same multi-zone exchange.
 - C. Foreign Central Office Service is exchange service furnished from a central office other than the central office designated by the Company to serve a particular customer

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.1 REGULATIONS (Continued)

3.1.3 Message Rate or Measured Rate Service with Flat Rate Service at the Same Customer Location

A combination of either message rate or measured rate service with flat rate service will not be furnished to the same business customer at the same location where the local service areas of the two services are identical, except as otherwise specified. This regulation, however, will not be interpreted to prevent the provision of both types of service where it is established that the one type of service is not to be used to supplement the use of the other type. Residence customers may have a combination of either message rate or measured rate service with flat rate service provided to the same customer or household on the same premises.

3.2 MEASURED RATE SERVICES

- 3.2.1 Measured Rate Services provide for calling to stations within the local service area with each call charged for on a time-of-day, distance called and length-of message basis.
- 3.2.2 Measured Rate Services are offered only in the exchanges and zones specified in Section 3.3 following.
- 3.2.3 Rates for messages between two points are based on the airline mileage between rate centers, except when the two points are located within the same exchange or zone.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.2 MEASURED RATE SERVICES (Continued)

3.2.4 For the purpose of determining charges the following applies.

- A. The rate for each message will be on a per-minute basis, with fractional minutes computed.
- B. Chargeable time for all calls begins when connection is established between the calling line and the called line, branch exchange or Centrex System and ends when the calling line “hangs-up” thereby releasing the network connection. If the called line “hangs-up” but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telecommunications network or by the Telephone Company operator.

The Day, Evening, Night and Weekend rates apply to that portion of the message occurring within the rate periods stated below. The charges are determined separately for each rate period and the results are totaled.

Day, Evening, Night and Weekend rates apply as follows.

<u>Time Applicable</u>			
<u>Rate Periods</u>	<u>From</u>	<u>To, But Not Including</u>	<u>Days Applicable</u>
Day*	8:00 A.M.	5:00 P.M.	Monday through Friday
Evening*	5:00 P.M.	11:00 P.M.	Sunday through Friday
Night	11:00 P.M.	8:00 A.M.	Every Day
Weekend	8:00 A.M.	11:00 P.M.	Saturday
Weekend	8:00 A.M.	5:00 P.M.	Sunday

Discounts for the Evening, Night and Weekend reduced rate periods stated in the Rate Schedule are expressed as a percent reduction of the charge calculated at the Day Rates of initial minute and additional minutes. They are applied to the portion of the message occurring within the rate discount periods stated in the table.

For all classes of service the discount is applied only to the sum of the initial minute and additional minute charges. The discount is computed separately for charges in each rate period and the results are then totaled.

* Rates Applicable on Certain Holidays

On New Year’s Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25), the holiday rate applicable is the Evening Rate, unless a lower rate would normally apply.

LOCAL EXCHANGE SERVICESSECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.2 MEASURED RATE SERVICES (Continued)

3.2.5 Calculation of Distance

Where applicable, usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

3.2.5.1 Where applicable, the airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The customer can obtain V&H coordinates from the company or from the national publications of Telcordia and NECA.

The airline distance between any two (2) rate centers is determined as follows:

3.2.5.2 Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced document.

3.2.5.3 Obtain the difference between the "V" Coordinates and the "H" coordinates of the two rate centers.

3.2.5.4 Divide the differences obtained in 3.2.5.3 by three (3), and round each quotient to the nearest integer.

3.2.5.5 Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in 3.2.5.4 by three (3) and repeat the step in 3.2.5.5. Repeat this process until the sums are less than 1778.

3.2.5.6 The number of successive divisions by three in steps 3.2.5.4 and 3.2.5.5 determines the value of "N". Multiply the final sum of the two squares obtained in 3.2.5.5 by the multiplier specified in the following table for this value of "N" preceding.

<u>N</u>	<u>Multiplier</u>	<u>Minimum Rate Mileage</u>
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361

3.2.5.7 Obtain square root of product in 3.2.5.6 and, with any resulting fraction, round up to the next higher integer. This is the message rate mileage except that when the mileage is so obtained is less than the minimum rate shown in 3.2.5.6 preceding, the minimum rate mileage corresponding to the "N" value is applicable.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)**3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES**

The regulations and rates contained herein are applicable to various local exchange telephone services furnished within each exchange or zone as specified in the Tariff following.

The Company service area exchanges are shown below with their respective Local Calling Area Exchanges. Various usage plans are available for calling within the service exchange only, and from the service exchange to the local calling exchanges as explained in the local service portion of the tariff. Additional, operational expanded local calling plans are also available in the tariff.

In three highly populated areas of the state, the exchanges, for tariff simplification purposes, have been consolidated under one unified name for each area and they are as follows:

- A. The Newport News Metropolitan Exchange Area (NNMEA) embraces Newport News and certain suburban areas. The NNMEA comprises zones designated as follows: Hampton, Newport News, Peninsula and Poquoson.
- B. The Norfolk Metropolitan Exchange Area (NMEA) embraces Norfolk and certain suburban areas. The NMEA comprises zones designated as follows: Norfolk-Virginia Beach, Portsmouth, Princess Anne, Great Bridge and Hickory.
- C. The Washington Metropolitan Exchange Area (WMEA) embraces the District of Columbia and certain suburban areas in Virginia and Maryland. The WMEA comprises zones designated as follows: Alexandria-Arlington (Va.), Berwyn (Md.), Bethesda (Md.), Bowie-Glenn Dale (Md.), Capitol Heights (Md.), Clinton (Md.), Fairfax-Vienna (Va.), Falls Church-McLean (Va.), Hyattsville (Md.), Kensington (Md.), Layhill (Md.), Marlboro (Md.), Oxon Hill (Md.), Rockville (Md.), Silver Spring (Md.) and Washington (D.C.).

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Alexandria – Arlington	8,8,8	#	All zones of the WMEA, Arcola (Verizon South Inc.), Braddock, Dulles (Verizon South Inc.), Dulles Metro (Verizon South Inc.) Engleside, Herndon, Leesburg, Lorton, (Verizon South Inc.), Lorton Metro (Verizon South Inc.)
Appalachia	4,3,4	#	Appalachia, Big Stone Gap, Norton, Pennington Gap, Wise
Ashland	8,7,8	#	Ashland, Bethia, Chester, Manakin, Mechanicsville, Midlothian, Richmond, Rockville, Sandston, Varina
Bedford	7,6,7	#	Bedford, Buchanan, Big Island, Lynchburg, Montvale, Roanoke, Stone Mountain
Belle Haven	4,3,4	#	Belle Haven, Eastville, Onancock
Bent Mountain	7,6,7	#	Bent Mountain, Locust Grove (Citizens Tel. Co-op.), Roanoke, Salem, Shawsville
Berryville	5,4,5	#	Berryville, Bluemont, Boyce, Stephens City, Upperville, Winchester

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Bethia	8,7,8	#	Amelia (Amelia Tel. Corp.), Ashland, Bethia, Chester, Dinwiddie, Manakin, Mechanicsville, Midlothian, Petersburg, Powhatan, Richmond, Rockville, Sandston, Varina
Big Island	6,7,6	#	Bedford, Big Island, Lynchburg
Big Stone Gap	4,3,4	#	Appalachia, Big Stone Gap, Norton, Pennington Gap, Wise
Blacksburg	6,6,6	#	Blacksburg, Christiansburg, Dublin, Radford, Salem, Shawsville
Bluemont	6,7,6	#	Berryville, Bluemont, Catocin, Leesburg, Middleburg, Mount Gilead, Upperville
Boyce	7,4,7	#	Berryville, Boyce, Stephens City, Upperville, Winchester

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Braddock	8,8,8	#	Alexandria-Arlington, Arcola (Verizon South Inc.), Braddock, Dulles (Verizon South Inc.), Dulles Metro (Verizon South Inc.), Engleside, Fairfax -Vienna, Falls Church - McLean, Herndon, Leesburg, Lorton (Verizon South Inc.), Lorton Metro (Verizon South Inc.) Washington, D.C. (Verizon D.C.)
Brokenburg	6,7,6	#	Brokenburg, Fredericksburg, Mineral, Spotsylvania, Unionville
Buchanan	6,6,7	#	Bedford, Buchanan, Fincastle (R&B Telephone), Montvale, Troutville (R&B Telephone)
Calverton	7,3,7	#	Calverton, Hartwood, Remington, Warrenton

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Cape Charles	8,7,8	#	Cape Charles, Eastville, Norfolk-Va. Beach Zone, Portsmouth
Cartersville	8,8,8	#	Cartersville, Cumberland, Farmville (Sprint/Centel), Fife, Powhatan
Catoctin	4,4,4	#	Bluemont, Catoctine, Leesburg
Charles City	7,7,8	#	Charles City, Enon, Hopewell, Providence Forge, Toano, Varina, Williamsburg
Chatham	6,4,6	#	Bachelors Hall (Sprint/Centel), Chatham, Danville
Chester	7,7,7	#	Ashland, Bethia, Chester, Enon, Hopewell, Manakin, Mechanicsville, Midlothian, Petersburg, Richmond, Rockville, Sandston, Varina
Chincoteague	2,2,2	#	Chincoteague, Temperanceville
Christiansburg	7,6,7	#	Alum Ridge (Citizens Tel. Co-op.), Blacksburg, Christiansburg, Dublin, Locust Grove (Citizens Tel. Co-op.), Radford, Roanoke, Salem, Shawsville Clinchco 3,2,3 4 12-1-93 Clinchco, Clintwood, Coeburn, Dante, Davenport, Haysi

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Clintwood	7,4,7	#	Clinchco, Clintwood, Coeburn, Dante, Haysi, Pound, Wise
Clover	3,2,3	#	Clover, Halifax (Sprint/ Centel), South Boston (Sprint/ Centel)
Coeburn	7,4,7		Clinchco, Clintwood, Coeburn, Dante, Norton, St. Paul, Wise
Concord	6,7,6	#	Concord, Lynchburg, Rustburg (Sprint/Centel)
Craigsville	7,4,7	#	Craigsville, Staunton
Crigslerville	7,3,7	#	Criglersville, Culpeper, Madison, Orange, Shenandoah Park, Sperryville
Crows-Hematite	4,3,4	#	Clifton Forge (CFW Tel. Co.), Covington (CFW Tel. Co.), Crows-Hematite, White Sulphur Springs, W. Va. (Verizon-W. Va.)
Culpepper	6,6,6	#	Criglersville, Culpeper, Hartwood, Madison, Marshall, Orange, Remington, Sperryville, Unionville, Warrenton, Washington (Sprint/Centel)

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Cumberland	8,8,8	#	Arvonias (Sprint/Centel), Buckingham (Sprint/Centel), Cartersville, Cumberland, Dillwyn (Sprint/Centel), Farmville (Sprint/Centel), Powhatan, Prospect (Sprint/Centel)
Cumberland Gap	7,3,7	#	Cumberland Gap, Tenn. (Bell South Telcom. Inc.), Cumberland Gap, Va., Fork Ridge, Tenn. (Bell South Telcom. Inc.), Jonesville, Lee, Middlesboro, Ky. (Bell South Telcom. Inc.), New Tazewell, Tenn. (Century Tel. of Claiborne, Inc.), Sharpe's Chapel, Tenn., (Century Tel. of Claiborne, Inc.)
Dante	4,3,4	#	Clinchco, Clintwood, Coeburn, Dante, Davenport, Lebanon, Saint Paul

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Danville	7,4,7	#	Axton (Sprint/Centel), Bachelors Hall (Sprint/Centel), Chatham, Danville, Gatewood, N.C. (Bell South Telcom. Inc.), Milton, N.C. (Bell South Telcom.Inc.), Whitmell(Sprint/Centel) Davenport 7,4,7 4 12-1-93 Big Prater (Verizon South Inc.) Clinchco, Dante, Davenport, Grundy (Verizon South Inc.) Haysi, Honaker, Lebanon, Oakwood (Verizon South Inc.), Richlands (Verizon South Inc.)

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Dinwiddie	8,8,8	#	Bethia, Dinwiddie, McKenney, Petersburg
Dublin	6,7,6	#	Blacksburg, Christiansburg, Dublin, Pulaski, Radford
Eastville	7,4,7	#	Belle Haven, Cape Charles, Eastville
Engleside	8,8,8	#	Alexandria-Arlington, Brad-dock, Dulles (Verizon South Inc.), Dulles Metro (Verizon South Inc.), Engleside, Fairfax-Vienna, Falls Church-McLean, Herndon, Lorton (Verizon South Inc.), Lorton Metro (Verizon South Inc.), Occoquan (Verizon South Inc.), Washington, D.C. (Verizon D.C.)

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Enon	7,7,7	#	Charles City, Chester, Claremont, (Verizon South Inc.), Enon, Hopewell, Petersburg, Varina
Fairvax-Vienna Zone	8,8,8	#	All zones of the WMEA, Arcola (Verizon South Inc.), Braddock, Dulles (Verizon South Inc.), Dulles Metro (Verizon South Inc.), Engleside, Herndon, Leesburg, Lorton (Verizon South Inc.), Lorton Metro (Verizon South Inc.)
Falls Church-McLean Zone	8,8,8	#	All zones of the WMEA, Arcola (Verizon South Inc.), Braddock, Dulles (Verizon South Inc.), Dulles Metro (Verizon South Inc.), Engleside, Herndon, Leesburg, Lorton (Verizon South Inc.), Lorton Metro (Verizon South Inc.)
Fife	8,8,8	#	Cartersville, Fife, Goochland, Powhatan
Fredericksburg	6,6,6	#	Brokenburg, Chancellor (Verizon South Inc.), Fredericksburg, Hartwood, Port Royal (Verizon South Inc.), Spotsylvania, Stafford (Verizon South Inc.)

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Gainesboro	7,7,7	#	Gainesboro, Gore, Winchester
Goochland	8,7,8	#	Fife, Goochland, Manakin, Powhatan, Richmond, Rockville
Gordonsville	7,7,7	#	Charlottesville (Sprint/Centel), Gordonsville, Louisa, Orange, Unionville
Gore	7,7,7	#	Capon Bridge, W. Va. (Citizens Telcom), Gainesboro, Gore, Winchester
Greenwood	6,6,6	#	Charlottesville (Sprint/Centel), Crozet (Sprint/Centel), Greenwood, Lovingston
Hampton	8,7,8	#	All zones of the NNMEA Zone, Gloucester (Verizon South Inc.) Hayes (Verizon South Inc.), (T) Norfolk -Va. Beach Zone, Portsmouth Zone, Suffolk, Toano, Williamsburg
Hartwood	6,6,6	#	Calverton, Culpeper, Fredericksburg, Hartwood, Remington, Stafford (Verizon South Inc.)

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Haysi	2,2,2	#	Clinchco, Clintwood, Davenport, Haysi
Herndon	8,8,8	#	Alexandria-Arlington, Arcola (Verizon South Inc.), Braddock, Dulles (Verizon South Inc.), Dulles Metro (Verizon South Inc.), Engleside, Fairfax-Vienna, Falls Church -McLean, Herndon, Leesburg, Lorton (Verizon South Inc.), Lorton Metro (Verizon South Inc.), Washington, D.C. (Verizon D.C.)
Honaker	5,4,5	#	Davenport, Grundy, Honaker, Lebanon, Oakwood (Verizon South Inc.), Richlands (Verizon South Inc.), Tazewell (Verizon South Inc.)
Hopewell	8,8,8	#	Charles City, Chester, Claremont (Verizon South Inc.), Enon, Hopewell, Petersburg, Waverly
Jonesville	2,2,2	#	Cumberland Gap, Jonesville, Lee, Pennington Gap, St. Charles
Lebanon	5,3,5	#	Dante, Davenport, Honaker, Lebanon, Richlands (Verizon South Inc.), St. Paul

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Lee	4,2,4	#	Cumberland Gap, Jonesville, Lee, Pennington Gap
Leesburg	8,7,8	#	Alexandria-Arlington, Arcola (Verizon South Inc.), Bluemont, Braddock, Catoclin, Dulles (Verizon South Inc.), Dulles Metro (Verizon South Inc.), Fairfax- Vienna, Falls Church-McLean, Herndon, Leesburg, Middleburg, Mount Gilead
Louisa	4,3,4	#	Gordonsville, Louisa, Mineral, Orange, Unionville
Lovingston	7,5,7	#	Charlottesville (Sprint/Centel), Greenwood, Lovingston, Piney River
Lynchburg	6,6,6	#	Altavista (Sprint/Centel), Bedford, Big Island, Concord, Hurt (Peoples Mutual Tel. Co., Inc.), Lynchburg, Stone Mountain

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Madison	5,3,5	#	Criglersville, Culpeper, Madison, Orange, Shenandoah Park
Manakin	8,7,8	#	Ashland, Bethia, Chester, Goochland, Manakin, Mechanicsville, Midlothian, Powhatan, Richmond, Rockville, Sandston, Varina
Marshall	6,4,6	#	Culpeper, Marshall, Middleburg, The Plains, Upperville, Warrenton
McKenney	8,8,8	#	Dinwiddie, McKenney, Petersburg
Mechanicsville	7,7,7	#	Ashland, Bethia, Chester, Hanover (Verizon South Inc.), Manakin, Mechanisville, Midlothian, Old Church (Verizon South Inc.), Providence Forge, Richmond, Rockville, Sandston, Varina
Middleburg	6,5,6	#	Bluemont, Leesburg, Marshall, Middleburg, Mount Gilead, The Plains, Upperville

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Midlothian	7,7,7	#	Amelia, (Amelia Tel. Corp.), Ashland, Bethia, Chester, Manakin, Mechanicsville, Midlothian, Powhatan, Richmond, Rockville, Sandston, Varina
Mineral	3,2,3	#	Brokenburg, Louisa, Mineral, Unionville
Montvale	7,6,7	#	Bedford, Buchanan, Montvale, Roanoke, Salem, Stone Mountain
Mount Gilead	5,5,5	#	Bluemont, Catoctin, Leesburg, Middleburg, Mount Gilead, Upperville
Narrows	3,3,3	#	Narrows, Pearisburg, Peterstown, W. Va. (Verizon W. Va. Inc.)
Newport News Zone	8,7,8	#	Gloucester (Verizon South Inc.), Hayes (Verizon South Inc.), All zones of the NNMEA, Norfolk-Va. Beach Zone, Portsmouth Zone, Suffolk, Toano, Williamsburg

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Norfolk-Virginia Beach Zone	8,7,8	#	All zones of the NMEA, Cape Charles, Knotts Is., N.C. (Verizon South Inc.), All zones of the NNMEA, Suffolk, Whaleyville
Norton	4,4,4	#	Appalachia, Big Stone Gap, Coeburn, Norton, Pound, Wise
Onancock	4,4,4	#	Belle Haven, Onancock, Parksley
Orange	5,4,5	#	Criglersville, Culpeper, Gordonsville, Louisa, Madison, Orange, Unionville
Parksley	4,4,4	#	Onancock, Parksley, Temperanceville
Pearisburg	2,2,2	#	Narrows, Pearisburg, Pembroke (Pembroke Tel. Coop.)
Peninsula Zone	8,7,8	#	All zones of the NNMEA, Gloucester (Verizon South Inc.), Hayes (Verizon South Inc.), Norfolk-Va. Beach Zone, Portsmouth Zone, Suffolk, Toano, Williamsburg

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Pennington Gap	4,3,4	#	Appalachia, Big Stone Gap, Jonesville, Lee, Pennington Gap, Saint Charles
Petersburg	8,8,8	#	Bethia, Chester, Claremont (Verizon South Inc.), Dinwiddie, Enon, Hopewell, McKenney, Petersburg, Waverly
Piney River	6,6,6	#	Lovingston, Piney River
Poquoson Zone	8,7,8	#	Gloucester (Verizon South Inc.), Hayes (Verizon South Inc.), All zones of the NNMEA, Norfolk-Va. Beach Zone, Portsmouth Zone, Suffolk, Toano, Williamsburg
Portsmouth Zone	8,7,8	#	All zones of the NMEA, All zones of the NNMEA, Cape Charles, Knotts Is., N.C. (Verizon South Inc.), Suffolk, Whaleyville
Pound	5,4,5	#	Clintwood, Norton, Pound, Wise

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Powhatan	8,7,8	#	Amelia (Amelia Tel. Corp.), Bethia, Cartersville, Cumberland, Fife, Goochland, Manakin, Midlothian, Powhatan, Richmond
Providence Forge	8,7,8	#	Charles City, Mechanicsville, Providence Forge, Richmond, Sandston, Toano, Varina, West Point, Williamsburg
Pulaski	3,3,5	#	Dublin, Pulaski
Radford	6,5,6	#	Blacksburg, Christiansburg, Dublin, Radford
Remington	6,4,6	#	Calverton, Culpeper, Hartwood, Remington, Warrenton
Richmond S.E. N.E. S.W. N.W.	7,7,7	#	Amelia (Amelia Tel. Corp.), Ashland, Bethia, Chester, Goochland, Hanover (Verizon South Inc.), Manakin, Mechanicsville, Midlothian, Powhatan, Providence Forge, Richmond, Rockville, Sandston, Varina

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Roanoke	7,6,7	#	Bedford, Bent Mountain, Boones Mill (Sprint/Centel), Burnt Chimney (Sprint/Centel), Christiansburg, Eagle Rock (R&B Telephone), Fincastle (R&B Telephone), Montvale, New Castle (New Castle Tel. Co.), Roanoke, Salem, Shawsville, Stone Mountain, Troutville (R&B Telephone)
Rockville	8,7,8	#	Ashland, Bethia, Chester, Goochland, Manakin, Mechanicsville, Midlothian, Richmond, Rockville, Sandston, Varina
Saint Charles	2,2,2,	#	Jonesville, Pennington Gap, Saint Charles
Saint Paul	3,2,3	#	Coeburn, Dante, Lebanon, Saint Paul
Salem	7,6,7	#	Bent Mountain, Blacksburg, Christiansburg, Montvale, New Castle (New Castle Tel. Co.), Roanoke, Salem, Shawsville, Troutville (R&B Telephone)

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Sandston	7,7,7	#	Ashland, Bethia, Chester, Manakin, Mechanicsville, Midlothian, Providence Forge, Richmond, Rockville, Sandston, Varina
Shawsville	7,6,7	#	Bent Mountain, Blacksburg, Christiansburg, Roanoke, Salem, Shawsville
Shenandoah Park	3,3,3	#	Criglersville, Luray (Sprint/Centel), Madison, Shenandoah Park, Sperryville, Stanley(Sprint/Centel)
Sperryville	5,3,5	#	Criglersville, Culpeper, Shenandoah Park, Sperryville, Washington, Va. (Sprint/ Centel)
Spotsylvania	6,5,6	#	Brokenburg, Chancellor(Verizon South Inc.), Fredericksburg, Ladysmith, Spotsylvania
Stauton	5,5,5	#	Craigsville, New Hope (New Hope Tel. Co.), Raphine, Staunton
Stephens City	5,5,5	#	Berryville, Boyce, Stephens City, Winchester

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Stone Mountain	7,6,7	#	Bedford, Burnt Chimney (Sprint/Centel), Lynchburg, Montvale, Roanoke, Stone Mountain
Suffolk	8,7,8	#	All zones of the NNMEA, Chuckatuck (Verizon South Inc.), Holland (Verizon South Inc.), Norfolk-Va. Beach Zone, Portsmouth Zone, Suffolk, Whaleyville
Tangier	3,3,3	#	Tangier
Temperanceville	4,4,4	#	Chincoteague, Parksley, Pocomoke, Md. (Verizon Md.), Temperanceville
The Plains	4,3,4	#	Marshall, Middleburg, The Plains, Warrenton
Toano	7,6,7	#	All Zones of the NNMEA, Charles City, Providence Forge, Toano, West Point, Williamsburg
Unionville	7,7,7	#	Brokenburg, Culpeper, Gordonsville, Louisa, Mineral, Orange, Unionville
Upperville	5,4,5	#	Berryville, Bluemont, Boyce, Marshall, Middleburg, Mount Gilead, Upperville, Warrenton

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
Varina	7,7,7	#	Ashland, Bethia, Charles City, Chester, Enon, Manakin, Mechanicsville, Midlothian, Providence Forge, Richmond, Rockville, Sandston, Varina
Warrenton	6,4,6	#	Calverton, Culpeper, Marshall, Remington, The Plains, Upperville, Warrenton
Waverly	8,8,8	#	Claremont (Verizon South Inc.), Dendron (Verizon South Inc.) Hopewell, Petersburg, Wakefield (Verizon South Inc.), Waverly

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.3 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES, Continued

Exchange or Zone	Rate Class	Notes	Exchanges and Zones Included In Local Service Area
West Point	8,8,8	#	King and Queen (Verizon South Inc.), Providence Forge, Toano, West Point, Williamsburg
Whaleyville	8,7,8	#	Holland (Verizon South Inc.), Norfolk-Va. Beach Zone, Portsmouth Zone, Suffolk, Whaleyville
Williamsburg	7,6,7	#	All zones of the NNMEA, Charles City, Providence Forge, Toano, West Point, Williamsburg
Winchester	5,4,5	#	Berryville, Boyce, Gainesboro, Gore, Stephens City, Winchester
Wise	4,3,4	#	Appalachia, Big Stone Gap, Clintwood, Coeburn, Norton, Pound, Wise

Notes:

The first Rate Class number denotes the applicable Rate Class for Dial Tone Lines with Monthly Usage Options, except as otherwise specified following, or Message Rate Services.

The second Rate Class number denotes the applicable Rate Class for Measured Rate Services and Dial Tone Lines with Exchange Flat/Measured Rate Monthly Usage Options.

The third Rate Class number denotes the applicable Rate Class for Message Rate Hotel and Hospital Private Branch Exchange.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.4 EXTENDED AREA CALLING SERVICE LOCAL SERVICE ROUTES

<u>Exchange or Zone</u>	<u>Exchanges or Zones in Extended Calling Area</u>
Alexandria - Arlington	Dale City, Haymarket, Independent Hill Manassas, Nokesville, Occoquan, Triangle
Ashland	Beaverdam, Gum Tree, Montpelier
Belle Haven	Cape Charles
Braddock	Haymarket, Independent Hill, Nokesville, Occoquan, Triangle
Cape Charles	Belle Haven
Charles City	Richmond
Engleside	Dale City, Independent Hill, Triangle
Enon	Disputanta, Richmond, Waverly
Fairfax – Vienna	Dale City, Haymarket, Independent Hill Manassas, Nokesville, Occoquan, Triangle
Falls Church – McLean	Dale City, Haymarket, Independent Hill, Manassas, Nokesville, Occoquan, Triangle
Herndon	Haymarket, Manassas, Nokesville
Richmond	Beaverdam, Charles City, Enon, Gum Tree, Montpelier
Waverly	Enon

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.5 BUSINESS RATES

3.5.1 Dial Tone lines are available with basic message rate service, basic measured rate service, or an unlimited monthly usage option, except as otherwise specified.

Basic message rate and measured rate services provide for charging on a per-call basis on calls to the local service area with no usage allowance included in the monthly rates. Charges per call are as specified in Section 3.8 following.

3.5.2 The unlimited monthly usage option provides for unlimited local calling per month on a flat rate basis to dial tone lines in the local service area.

3.5.3 Charges for calls to extended area calling are as specified in Section 3.8.4.

3.6 RESIDENCE RATES

3.6.1 Dial tone lines are available only in conjunction with a monthly usage option except for individual lines and PBX trunks.

Individual lines and PBX trunks without monthly usage options are Local Exchange Services offered on a basic message rate or basic measured rate per-call basis. Charges per call are as specified in Section 3.9 following, as appropriate. Individual lines without a monthly usage option are economy service.

3.6.2 Monthly usage options provide for local calling on a monthly basis to dial tone lines in the local service area as follows:

Unlimited Usage - No limit on the number of local calls per month for a flat rate.

Limited Usage - A limited amount (Allowance) of message rate or measured rate calling as appropriate. For all calling over the allowance, additional rates per call apply.

Exchange Flat/
Measured Rate - No limit on the number of local calls for a flat rate to the exchange or zone on which the dial tone line is rated, and basic measured rate service on calls to all other exchanges and zones in the local service area.

3.6.3 Charges for calls extended calling areas are as specified in Section 3.9.3.

LOCAL EXCHANGE SERVICESSECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.7 NON - RECURRING CHARGES

ITEM	BUSINESS NRC	RESIDENTIAL NRC
Establishment or Relocation of Account	\$37.20	\$19.58
Moves, Changes or Additions	\$18.50	\$10.80
Record Order Change, Customer Requests	\$17.00	\$9.00
Access Line Connection Charge, Per Line, Per Customer Request	\$27.50	\$21.22
Line Change Charge, Per Line, Per Customer Request	\$17.80	\$15.73
Maintenance Visit Charge, Per Site Visit, Nondata	\$66.00	\$46.00
Maintenance Visit Charge, Per Site Visit, Data	\$94.00	\$46.00
Denied Service Restoral Charge	\$25.94	\$13.00
Line Restoration Charge*	\$6.00	\$4.87

*A Line Restoration Charge applies for the restoral of service to each local exchange line, PBX trunk or WATS access line suspended at the request of the customer.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.8 BUSINESS LOCAL EXCHANGE RATES

3.8.1 Single Line/Multiline Key*

	<u>Flat-Rate Monthly</u>	<u>Msrd./Msg. Monthly</u>
Rate Class 1	\$27.02	\$15.50
Rate Class 2	31.00	15.00
Rate Class 3	34.71	15.00
Rate Class 4	38.43	14.50
Rate Class 5	41.76	14.50
Rate Class 6	45.50	14.00
Rate Class 7	49.33	13.75
Rate Class 8	53.18	13.25
Rate Class 8 ^(x)	N/A	13.25

3.8.2 PBX Trunk*

	<u>Flat-Rate Monthly</u>	<u>Msrd./Msg. Monthly</u>
Rate Class 1	\$37.55	\$15.50
Rate Class 2	44.67	15.00
Rate Class 3	51.37	15.00
Rate Class 4	56.08	14.50
Rate Class 5	64.08	14.50
Rate Class 6	70.81	14.00
Rate Class 7	77.72	13.75
Rate Class 8	84.83	13.25
Rate Class 8 ^(x)	N/A	13.25

3.8.3 Usage Charges – Local Calls

	<u>Flat Rate</u>		<u>Msrd./Msg. Rate</u>
	<u>First</u>	<u>Additional</u>	
	<u>Minute</u>	<u>Minute</u>	<u>Per Message</u>
<u>Flat-Rate Service:</u>	\$0.00	\$0.00	N/A
<u>Message Rate Service:</u>			
Per Message	N/A	N/A	\$0.096

(x) Northern Virginia Zones (including foreign exchange services provided from the same wire center which provides the normal Braddock, Engelside or Herndon service.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.8 BUSINESS LOCAL EXCHANGE RATES (Continued)

3.8.3 Usage Charges – Local Calls (Continued)

Measured Rate Service

Measured Rate Calls Mileage	Day		Evening		Night	
	First Minute	Additional Minute	First Minute	Additional Minute	First Minute	Additional Minute
0-8	\$0.0280	\$0.0160	\$0.0168	\$0.0096	\$0.0112	\$0.0064
9-13	0.0400	0.0200	0.0240	0.0120	0.0160	0.0080
14-18	0.0510	0.0270	0.0306	0.0162	0.0204	0.0108
19-23	0.0600	0.0320	0.0360	0.0192	0.0240	0.0128
24-28	0.0730	0.0370	0.0438	0.0222	0.0292	0.0148
29-38	0.0840	0.0440	0.0504	0.0264	0.0336	0.0176
39-48	0.0950	0.0480	0.0570	0.0288	0.0380	0.0192

3.8.4 Extended Area Calling

Measured Rate Calls Mileage	Day		Evening		Night	
	First Minute	Additional Minute	First Minute	Additional Minute	First Minute	Additional Minute
0-8	\$0.0280	\$0.0160	\$0.0168	\$0.0096	\$0.0112	\$0.0064
9-13	0.0400	0.0200	0.0240	0.0120	0.0160	0.0080
14-18	0.0510	0.0270	0.0306	0.0162	0.0204	0.0108
19-23	0.0600	0.0320	0.0360	0.0192	0.0240	0.0128
24-28	0.0730	0.0370	0.0438	0.0222	0.0292	0.0148
29-38	0.0840	0.0440	0.0504	0.0264	0.0336	0.0176
39-48	0.0950	0.0480	0.0570	0.0288	0.0380	0.0192

3.8.5 Business subscribers to eligible services will have the option of billing local measured usage in one-tenth of a minute (6 second) billing increments.

- A. A minimum of 3 billing increments will be charged per originated call.
- B. Increments will be calculated based on the average rate per minute for a 3 minute call in the 0 - 8 mileage band.
- C. One billing increment will equal one tenth of the per minute rate.

LOCAL EXCHANGE SERVICESSECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.9 LOCAL EXCHANGE RESIDENTIAL RATES

3.9.1 Individual Line*

	Flat-Rate Monthly ⁽¹⁾	Exch. Flat Monthly ⁽²⁾	Msrd. Rate Monthly ⁽³⁾	Msg. Rate Monthly ⁽³⁾	Economy Monthly ⁽⁴⁾
Rate Class 1	\$ 10.30	\$ 9.40	\$ 8.34	\$ 8.34	\$ 6.00
Rate Class 2	12.25	10.95	8.86	9.80	6.00
Rate Class 3	13.18	11.70	8.86	9.92	6.00
Rate Class 4	14.00	12.35	8.86	9.98	6.00
Rate Class 5	14.41	12.71	8.86	9.98	6.00
Rate Class 6	15.29	13.42	8.86	10.09	6.00
Rate Class 7	15.87	14.35	8.86	10.21	6.00
Rate Class 8	15.87	14.35	8.86	10.44	6.00
Rate Class 8 ^(x)	15.87	14.35	8.86	10.44	6.00

- (1) No usage charges for all local calls.
- (2) No usage charges for all local calls within exchange. Measured charges for all other local calls.
- (3) Measured rate plan customers receive a monthly usage allowance of \$4.80 before incurring charges.
Message Rate Plan customers receive a monthly usage allowance of 50 calls before a fixed message unit charge applies.
- (4) No usage allowance. Customer may choose measured or usage option.
- (X) Northern Virginia Zones (including foreign exchange services provided from the same wire center which provides the normal Braddock, Engelside or Herndon service.)
- * In addition to the nonrecurring charges in this tariff.

LOCAL EXCHANGE SERVICESSECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.9 LOCAL EXCHANGE RESIDENTIAL RATES (Continued)

3.9.2 Usage Charges – Local Calls

Message Rate Charges

Message Rate Charges for calls for the Allowance for Dial Tone Lines with a Limited Monthly Usage Option, and Message Rate Charges for Dial Tone Lines without a Monthly Usage Option.

Per Message Unit \$.096

Measured Rate Service

Measured Rate Charges for usage over the Allowance for Dial Tone Lines with a Limited Monthly Usage Option, and Measured Rate Charges for Dial Tone Lines without a Monthly Usage Option, and Dial Tone Lines with an Exchange Flat/Measured Rate Monthly Usage Option.

Measured Rate Calls Mileage	Day		Evening		Night	
	First Minute	Additional Minute	First Minute	Additional Minute	First Minute	Additional Minute
0-8	\$0.0280	\$0.0160	\$0.0168	\$0.0096	\$0.0112	\$0.0064
9-13	0.0400	0.0200	0.0240	0.0120	0.0160	0.0080
14-18	0.0510	0.0270	0.0306	0.0162	0.0204	0.0108
19-23	0.0600	0.0320	0.0360	0.0192	0.0240	0.0128
24-28	0.0730	0.0370	0.0438	0.0222	0.0292	0.0148
29-38	0.0840	0.0440	0.0504	0.0264	0.0336	0.0176
39-48	0.0950	0.0480	0.0570	0.0288	0.0380	0.0192

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.9 LOCAL EXCHANGE RESIDENTIAL RATES (Continued)

3.9.3 Extended Area Calling

Measured Rate Calls Mileage	Day		Evening		Night	
	First Minute	Additional Minute	First Minute	Additional Minute	First Minute	Additional Minute
0-8	\$0.0280	\$0.0160	\$0.0168	\$0.0096	\$0.0112	\$0.0064
9-13	0.0400	0.0200	0.0240	0.0120	0.0160	0.0080
14-18	0.0510	0.0270	0.0306	0.0162	0.0204	0.0108
19-23	0.0600	0.0320	0.0360	0.0192	0.0240	0.0128
24-28	0.0730	0.0370	0.0438	0.0222	0.0292	0.0148
29-38	0.0840	0.0440	0.0504	0.0264	0.0336	0.0176
39-48	0.0950	0.0480	0.0570	0.0288	0.0380	0.0192

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.10 CUSTOM CALLING FEATURES

3.10.1 General

Custom Calling Services consist of optional service features for use in connection with a Customer's Local Exchange Service.

3.10.2 Regulations – Explanation of Terms

Anonymous Call Rejection – is an arrangement that allows a called party to reject calls from parties that have activated the *67 per call blocking feature to prevent the display of the calling telephone numbers to Caller ID subscribers or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID with Name subscribers.

Call Block – is an arrangement which prevents future calls from up to six prespecified telephone numbers, one of which may be the most recent incoming call from an unknown telephone number immediately after the unwanted call has been received. Callers from the prespecified telephone numbers will receive an announcement that the called party is not accepting calls. For calls from a line within a multiline hunting group, the call will be blocked only when the main telephone number is included as one of the six prespecified telephone numbers.

Call Forwarding – is an arrangement whereby incoming calls may be transferred to another telephone number by dialing a prefix code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to local and long distance message charges. This service contemplates that normal transmission performance quality cannot be guaranteed to all calls.

Call Intercept - Call Intercept is an optional enhancement to Caller ID that provides subscribers with options for responding to unidentified calls. Call Intercept routes unidentified incoming calls to an announcement that prompts the caller to record his or her name and business association or to discontinue the call. Call Intercept will then place a call to the Caller ID subscriber and, after replaying the caller's recording, offer to connect the caller, route the call to the subscriber's voice mailbox, or decline the call. If the call is declined, Call Intercept will notify the caller. Unidentified callers reaching Call Intercept will pay their normal rates for a completed call.

Call Trace – is an arrangement which permits the Customer to trace the last call received. The result of the call trace is automatically sent to the Company for subsequent furnishing to legally constituted law enforcement agencies or authorities upon proper request by them. The call trace result is not available to the Customer. The Company is not liable for damages if, for any reason, the call trace attempt is not successful.

Call Waiting – is an arrangement whereby a Customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The Customer, by flashing the switchhook, is able to have alternate conversation between parties. Where facilities permit, the incoming call tone signal may be blocked on a per call basis. At the completion of the call, the call waiting feature is automatically reactivated.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.10 CUSTOM CALLING FEATURES (Continued)

3.10.2 Regulations – Explanation of Terms (Continued)

Call Waiting ID Deluxe - Call Waiting ID Deluxe is an enhancement of the Call Waiting feature offered to residence and business customers that allows the “called” party to control the treatment of a second incoming call. Call Waiting ID Deluxe allows a customer who is on a call to receive the name and telephone number of a second caller and then determine how they want to manage that call by selecting one of the following options: put the first call on hold and answer the second call; connect the second caller to a hold announcement; drop the existing call and connect to the second caller; connect the second caller to a busy announcement; conference the existing call with the second caller; or send the second caller directly to Answer Call or another answering service. The name and telephone number of the second caller and options available for handling the second call will be displayed on a customer-provided Analog Display Services Interface (ADSI) screen telephone.

Caller ID - Caller ID is an arrangement which permits a customer with Local Exchange Service, other than foreign exchange, foreign zone or foreign central office services provisioned over interoffice facilities, to receive the calling telephone number and the main listed name associated with the calling telephone number for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with a customer's Local Exchange Service. For calls originating from a line within a multiline hunting group, only the main telephone number and name will be delivered. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone number and name display by activating Per Call Blocking. There is no charge for using Per Call Blocking. When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone number and name has been suppressed. Caller ID customers may redirect to an announcement, incoming calls with Per Call Blocking activated, by activating the Anonymous Call Rejection arrangement. Where facilities permit and when requested by a subscriber to Call Waiting, the calling name and number will display when Call Waiting is activated and this requires the next version of Caller ID CPE.

Caller ID – Number Only - Caller ID – Number Only is an arrangement which permits a customer with Local Exchange Service, other than foreign exchange, foreign zone or foreign central office services provisioned over interoffice facilities, to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multiline hunting group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID – Number Only customer from seeing the calling telephone number display by dialing a special code prior to placing each call. This is known as Per Call Blocking. When the calling party uses this blocking capability, the Caller ID – Number Only customer will receive an indication on the Caller ID – Number Only equipment that the display of the calling telephone number has been suppressed. There is no charge for using Per Call Blocking. Caller ID – Number Only customers may re-direct to an announcement, incoming calls with Per Call Blocking activated, by activating the Anonymous Call Rejection arrangement.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.10 CUSTOM CALLING FEATURES (Continued)

3.10.2 Regulations – Explanation of Terms (Continued)

Fixed Call Forwarding – is an arrangement whereby incoming calls are transferred to another telephone number. These arrangements are established with the Company on a fixed basis and may only be rearranged by notifying the Company of the new telephone number to which the calls are to be transferred. Fixed Call Forwarding may be associated with individual lines, and Private Branch Exchange (PBX) trunks excluding those with Direct Inward Dialing (DID) Service. Fixed Call Forwarding arrangements are only available to Customers served by compatible electronic type switching equipment. Calls forwarded by these arrangements are subject to local and long distance message charges. These arrangements contemplate that normal transmission performance quality cannot be guaranteed to all calls forwarded.

Call Forwarding – Busy Line – is a fixed arrangement which automatically routes incoming calls to the designated telephone number when the called line is busy.

Call Forwarding – Don't Answer – is a fixed arrangement which automatically routes incoming calls to the designated telephone number when the called line doesn't answer before passage of a predetermined interval.

Dependent Number - A Dependent Number is an additional telephone number, serving off a Distinctive Ring master number, which allows for incoming calls only. The origination of calls from this number is not permitted. The dependent number will be the same class of service as the associated master number.

Distinctive Ring – is a feature which allows a Customer to have up to three separate telephone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone for each telephone number will be provided, where facilities permit, to Customers also subscribing to call waiting.

Master Number - A Master Number is the Local Exchange Service telephone number equipped with Distinctive Ring.

Per Call Blocking - Per Call Blocking is an arrangement which blocks the name and number of the calling party from being transmitted to Caller ID – Number Only or Caller ID display units for the next call placed. To activate Per Call Blocking, the customer presses *67 before placing a call. The message that will be displayed on the unit of the person being called will be "Private" or "P", depending upon the equipment being used. There is no charge for using Per Call Blocking.

Priority Call – is an arrangement which provides for one distinctive audible signal to the Customer when a call is received from one of up to six prespecified telephone numbers. If the Customer also subscribes to Call Waiting, and the incoming call arrives while the line is busy, the usual call waiting tone is altered with a distinctive pattern. For calls originating from a line within a multiline hunting group, the distinctive signal is only produced when the caller's main telephone number is one of those prespecified.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.10 CUSTOM CALLING FEATURES (Continued)

3.10.2 Regulations – Explanation of Terms (Continued)

Busy Redial – is an arrangement which permits the Customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The Customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

Remote Call Forwarding – is a telecommunications network service that utilizes a telephone number and electronic switching system central office facilities to automatically forward all incoming calls dialed to the Remote Call Forwarding telephone number to the connecting telephone number. For each call forwarded to a connecting telephone number charges apply as specified in this Tariff for Additional Message Units.

Return Call (*69) – is an arrangement which provides the Customer with an announcement of the last phone number that called them. To activate *69 the Customer presses *69. The Customer then hears an announcement which tells them the telephone number of the last party that called them. If the Customer wishes to return the call right away, voice prompts will instruct them to dial 1 and the call will automatically be returned. If the called line found to be busy, a 30 –minute queuing process begins. *69 is considered complete and billable when the telephone number is heard regardless of whether the call is actually returned. *69 will not work if the last caller has activated the Per Call Blocking feature (*67).

Select Forward – is an arrangement which permits a Customer to prespecify, up to a maximum of six, telephone numbers from which calls are to be forwarded. During the period that select forward is activated, only calls from one of the prespecified numbers will be forwarded. For calls from a line within a multiline hunting group, the call will be forwarded only when the main telephone number has been prespecified.

Special Forwarding – combines Call Forwarding with remote access capability. In addition to the current Call Forwarding feature-access method, the Ultra Forward feature provides Customers access from any tone-type address signaling capable telephone. The Customer dials a remote access directory number and then is guided by voice messages to enter their home or office telephone number equipped with the Ultra Forward feature, a Personal Identification Number (PIN) and a feature code.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.10 CUSTOM CALLING FEATURES (Continued)

3.10.2 Regulations – Explanation of Terms (Continued)

Special Intercom Feature - The Special Intercom feature is a feature which provides intercom capability and which utilizes distinctive ringing to distinguish intercom calls from incoming exchange calls. The Special Intercom feature includes the following other features:

Call Hold - Call Hold is an arrangement which permits an established call to be placed on hold in order to continue a conversation from another extension on the line.

Intercom Code Dialing - Intercom Code Dialing is an arrangement that allows activation of intercom calls by dialing an access code.

Selective Call Transfer - Selective Call Transfer is an arrangement whereby an access code may be dialed to activate a distinctive ringing pattern to alert other extensions on the line to join an established call.

Three-way Calling - Same as specified for Three-way Calling in this section.

Speed Dialing – is an arrangement which provides for the calling of a telecommunications network telephone number by dialing an abbreviated code. Speed dialing is a non-regulated service.

Three Way Calling – permits an existing call to be held and a second call to be established and added to the connection for conferencing. This service contemplates that normal transmission performance quality cannot be guaranteed to all calls.

The Special Deal - The Special Deal is a discounted billing arrangement for residence Customers that allows Customers to select Caller ID with Name and as many features as they wish from the following list: Anonymous Call Rejection, Call Block, Call Forwarding, Call Forwarding – Busy line, Don't Answer, Call Waiting, Distinctive Ring, Intercom Extra, Fixed Call Forwarding, Repeat Dialing, *69, Speed Dialing 30#, Three-way Calling, and Ultra Forward Dialing. Customers subscribing to the Special Deal are not eligible for any other Custom Calling Services package, unless otherwise explicitly stated. Custom calling features not included in the Special Deal, but otherwise eligible for Residence Feature Package discounts, will receive a discount of 25% off tariffed rates when purchased in conjunction with the Special Deal.*

Indicates services not regulated by the Commission.

* For purposes of calculating the discount to be applied to Custom Calling features not included in the Special Deal, but otherwise eligible for the Residence Package discount, the Special Deal will count as four eligible features.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.10 CUSTOM CALLING FEATURES (Continued)

3.10.3 Customer Calling Feature Rates

FEATURE	Business MRC	Residential MRC	Per Use Charge
Anonymous Call Rejection- Caller ID Customers	-	-	-
Anonymous Call Rejection- Non-Caller ID Customers	\$3.60	\$3.25	-
Call Block	\$5.40	\$4.20	-
Call Forwarding	\$4.80	\$3.75	-
Call Intercept	-	\$5.25	-
Call Waiting	\$4.80	\$4.50	-
Call Waiting ID Deluxe	\$7.00	\$6.20	-
Caller ID – Number Only	\$10.20	\$6.75	-
Caller ID	\$11.40	\$8.20	-
Distinctive Ring, Per Dependent No.	\$7.80	\$4.75	-
Special Intercom *	-	\$6.75	-
Priority Call	\$3.50	\$3.20	-
Busy Redial	\$3.00	\$2.20	\$0.75
Call Return (*69)	\$5.40	4.60	\$0.75
3 Way Calling	\$5.00	\$4.10	\$0.75
Special Forwarding	\$8.40	\$5.25	-
Call Trace	-	-	\$1.00
Remote Access Call Forwarding, 1 st Arrangement	\$20.75	\$20.75	-
Remote Access Call Forwarding, Add'l Arrangement	\$14.50	\$14.50	-
Preferred Telephone Number	\$3.50	-	-

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.10 CUSTOM CALLING FEATURES (Continued)

3.10.4 Residence Custom Calling Packages

The Residence Package consists of two, three, four, or five or more features selected from Call Block, Call Forwarding, Call Waiting, Call Waiting ID Deluxe, Home Intercom, Special Intercom, Priority Call, Busy Redial, Select Call Forwarding, *69, Speed Dialing - 8 and 30(#), Three-way Calling and Special Forwarding, per individual feature. The Residence Call Management Package of services (below) counts as one eligible feature, but no additional discount applies to the package. The discount is applied to the total of the monthly rate for Custom Calling Features.

<u>Package</u>	<u>Discount %</u>
Two Features	22%
Three Features	27%
Four Features	30%
Five Features	35%

3.10.5. Residence Call Management Package

<u>Features</u>	<u>Monthly Recurring Charge</u>
Call Waiting/Caller ID/ Fixed Call Forwarding	\$12.55

3.10.6 Residence Package

<u>Basic Features</u>	<u>Monthly Recurring Charge</u>
Automatic Call Transfer/ Call Hold/Call Pickup/ Interline Calling/ Three-Way Calling/User Transfer	\$8.00

Customers may choose from among the following optional features to include with the Residence Package: Call forwarding and call waiting features specified for residence Custom Calling Services.

(#) Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.10 CUSTOM CALLING FEATURES (Continued)

3.10.7 Residence Special Deal

Customers who chose the Residence Special Deal may select as many features as they wish from the following list at a charge of \$19.99 per month:

Anonymous Call Rejection, Call Block, Call Forwarding, Call Forwarding -Busy Line Don't Answer, Call Waiting, Easy Voice, Distinctive Ring, Special Intercom, Busy Redial, *69, Speed Dialing-30#, Three-way Calling, and Special Forwarding.

Caller ID is automatically included in the Special Deal. Customers subscribing to the Special Deal are not eligible for the Residence Package, the Residence Call Management Package or any other Custom Calling Services package, unless otherwise explicitly stated. Custom Calling features not included in the Special Deal, but otherwise eligible for Residence Package discounts, will receive a discount off tariffed rates when purchased in conjunction with the Special Deal.

#- Non-regulated service.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.10 CUSTOM CALLING FEATURES (Continued)

3.10.8 Business Calling Packages

A. Description

PACKAGE	PACKAGE FEATURES	NOTES
1	Call Waiting Three-Way Calling Special Forwarding	NOT available to multi-line hunt group customers.
2	Call Waiting Three-Way Calling Special Forwarding Caller ID	NOT available to multi-line hunt group customers.
3	Call Waiting Special Forwarding Caller ID	NOT available to multi-line hunt group customers
4	Call Waiting Three-Way Calling Caller ID	NOT available to multi-line hunt group customers
5	Call Waiting Call Forwarding Caller ID	NOT available to multi-line hunt group customers
6	Call Forwarding Three-Way Calling Caller ID	Available to multi-line hunt group customers.
7	Three-Way Calling Special Forwarding Caller ID	Available to multi-line hunt group customers.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.10 CUSTOM CALLING FEATURES (Continued)

3.10.8 Business Calling Packages (Continued)

B. Rates

NO.	PACKAGE FEATURES	INDIVIDUAL FEATURE – MRC	1 YEAR CONTRACT MRC (-10%)	2 YEAR CONTRACT MRC (-15%)	3 YEAR CONTRACT MRC (-20%)
1	Call Waiting	\$4.80	-	-	-
	3 Way Calling	\$5.00	-	-	-
	Special Forwarding				
	Total	\$8.40	-	-	-
	W/ Add'l Dial Tone Line (-10%)	\$18.48	\$16.63	\$15.71	\$14.78
		\$1.85	\$14.78	\$13.86	\$12.94
2	Call Waiting	\$4.80	-	-	-
	3 Way Calling	\$5.00	-	-	-
	Special Forwarding				
	Caller ID	\$8.40	-	-	-
	Total	\$11.40	-	-	-
	With Add'l Dial Tone Line (-10%)	\$29.88	\$26.89	\$25.40	\$23.90
		\$2.99	\$23.90	\$22.41	\$20.92
3	Call Waiting	\$4.80	-	-	-
	Special Forwarding				
	Caller ID	\$8.40	-	-	-
	Total	\$11.40	-	-	-
	With Add'l Dial Tone Line (-10%)	\$24.60	\$22.14	\$20.91	\$19.68
		\$2.46	\$19.68	\$18.45	\$17.22

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.10 CUSTOM CALLING FEATURES (Continued)

3.10.8 Business Calling Packages (Continued)

B. Rates, Continued

NO.	PACKAGE FEATURES	INDIVIDUAL FEATURE – MRC	1 YEAR CONTRACT MRC (-10%)	2 YEAR CONTRACT MRC (-15%)	3 YEAR CONTRACT MRC (-20%)
4	Call Waiting	\$4.80	-	-	-
	Three Way Calling	\$5.00	-	-	-
	Caller ID	\$11.40	-	-	-
	Total	\$21.48	\$19.33	\$18.26	\$17.18
	With Add'l Dial Tone Line (-10%)	\$2.15	\$19.68	\$16.11	\$15.04
5	Call Waiting	\$4.80	-	-	-
	Call Forwarding	\$4.80	-	-	-
	Caller ID	\$11.40	-	-	-
	Total	\$21.00	\$18.90	\$17.85	\$16.80
	With Add'l Dial Tone Line (-10%)	\$2.10	\$16.80	\$15.75	\$14.70
6	Call Forwarding	\$4.80	-	-	-
	Three Way Calling	\$5.00	-	-	-
	Caller ID	\$11.40	-	-	-
	Total	\$21.48	\$19.33	\$18.26	\$17.18
	With Add'l Dial Tone Line (-10%)	\$2.15	\$17.18	\$16.11	\$15.04
7	Three Way Calling	\$5.00	-	-	-
	Special Forwarding	\$8.40	-	-	-
	Caller ID	\$11.40	-	-	-
	Total	\$25.08	\$22.57	\$21.32	\$20.06
	With Add'l Dial Tone Line (-10%)	\$2.51	\$20.06	\$18.81	\$17.56

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.11 DIRECTORY LISTINGS

3.11.1 Regulations

The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the incumbent local exchange carrier. The primary listing is provided at no additional charge.

The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.

The listings of subscribers, either without charge or at the rate specified within this Tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.

Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when in, its sole judgment, such listings would violate the integrity of Company records and the directories, confuse individuals using the directory, or when the Customer cannot provide satisfactory evidence that he is authorized to do business as requested.

The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.

Generally, the listed address is the location of the subscriber's place of business or residence.

Liability of the Company due to directory errors and omissions is as specified in Section 2 of this tariff.

Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

Non-published service means is an optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

Non-listed service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

LOCAL EXCHANGE SERVICESSECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.11 DIRECTORY LISTINGS (Continued)

3.11.2 Rates

<u>Per Listing or Per Number Monthly Rate</u>	<u>Residence</u>	<u>Business</u>
Additional Listing	\$1.35	\$1.72
Non-Listed Number	1.29	1.29
Non-Published Number	2.07	2.07

3.12 DIRECTORY ASSISTANCE

The rates set forth following apply when Customers request Company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA. A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. Residential and Business Customer will receive three (3) free directory assistance calls during each billing cycle.

<u>Charge Per Call</u>	<u>Residence</u>	<u>Business</u>
Local-Direct Dialed	\$0.33	\$0.33
Local-Operator Dialed	0.58	0.58
Directory Assistance Connect	0.30*	0.30*

Directory Assistance Connect service provides for automatic connection of a person calling Directory Assistance to the published telephone requested. After the Directory Assistance operator gives the caller the requested number, a service message will inform them that they maybe connected to that number automatically for a specified additional charge. The caller accepts the offer for call completion by depressing a button (touch tone) or responding by voice (dial), as instructed by voice message.

Charges will not be levied for Directory Assistance on an individual who suffers from a physical or visual disability that precludes the use of a telephone directory.

* Plus applicable rates

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.13 OPERATOR ASSISTED LOCAL CALLS

3.13.1 General

Operator-assisted Local Calls are calls placed within the customer's Local and Extended Area Calling areas and completed with the assistance of an operator.

3.13.2 Regulations

The operator-assisted charges in this section apply when operator assistance is provided for local and Extended Area Calling from residence, business and pay telephone exchange access lines.

In addition to the operator assisted charges in this section, charges for sent-paid Local and Extended Area Calling from other than Pay Telephone lines will be based on the customer's class of service.

In addition to the operator assisted charges in this section, charges for non sent-paid calls from other than Pay Telephone lines will be one message unit for Local and Extended area Calling calls.

In addition to the Operator Assisted charges in this section, charges for non sent-paid calls from Pay Telephone lines will be Pay Telephone Line usage charge for Local and Extended Area Calling calls.

Operator-Assisted Local Call service and associated local message charges may not be billed to Pay Telephone lines.

Charges for local messages transferred to Message Rate or Measured Rate services will not affect the normal message unit allowance or usage charge allowance applicable to such service.

Operator Assistance Charges, as specified in this section, do not apply for the following calls:

- a. Calls to Telephone Company listed Official Public Emergency Agencies
- b. Calls to official Telephone Company numbers
- c. Calls to Directory Assistance Service
- d. Calls from persons experiencing dialing difficulty
- e. Calls from persons who are visually and/or physically disabled will be exempted by means of the completion of a self-certification form supplied by the Telephone Company.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.13 OPERATOR ASSISTED LOCAL CALLS (Continued)

3.13.3 Definitions of Services

- a. Operator-serviced Calling Card Call – A call that is charged to a calling card that is placed with the assistance of an operator, either live or automated.
- b. Collect, billed to third number or operator dialed – A call that is originated by a Customer to a terminating party, where the terminating party is responsible for the charges associated with the call.
- c. Person to Person – A call that is dialed by the operator from the Customer to a terminating party. Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.

3.13.4 Rates

The following charges are in addition to any charges for local messages, as outlined above:

	<u>Charge Per Call</u>
a. Operator-serviced Calling Card	\$0.60
b. Collect, billed-to-third number or operator dialed	\$0.75
c. Person-to-Person	\$1.50

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.14 TELECOMMUNICATIONS RELAY SERVICE (TRS)

TRS enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and vice versa. Customers may access TRS either by using the toll-free TRS number or by using the service code 711. The Company will impose a surcharge on all customers at a level determined by the Commission.

3.15 TOLL PRESUBSCRIPTION

3.15.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

3.15.2 Presubscription Charges

After a Customer's initial selection for a presubscribed toll carrier, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

3.15.3 Nonrecurring Charges

Per business or residence line, trunk, or port

First Line, or Trunk or Port, manually processed	\$5.50
First Line, or Trunk or Port, electronically processed	\$1.25
Additional Line, Trunk or Port, manually processed	\$5.50
Additional Line, Trunk or Port, electronically processed	\$1.25

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)

3.16 MAINTENANCE VISIT CHARGES

3.16.1 A Maintenance Visit Charge applies per visit to a Customer's premises where a service difficulty or trouble report results from the use of equipment or facilities not the responsibility of the Company.

3.16.2 Where a Network Interface Device ("NID") exists, if the company is able to test for Dial Tone and the problem proves to be beyond the NID (within Customer premise) a maintenance charge is applicable. In the event there is no NID and/or the Company is unable to test for dial tone, then no maintenance charge will be assessed. In those cases where the customer has bought an inside wire maintenance warranty/plan (a non-regulated service) from the Company, no maintenance charge will be applicable regardless of the dial tone test results or whether a NID exists or not.

3.16.3 Rates

See Section 3.7, Non-Recurring Charges.

LOCAL EXCHANGE SERVICES

SECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.17 EMERGENCY SERVICE (E/911)

- 3.17.1 Enhanced 9-1-1 service" or " E-911" is a service consisting of telephone network features and Public Safety Answering Points (PSAPs) provided for Customers to reach a PSAP by dialing the digits "9-1-1." Such service automatically directs 9-1-1 emergency telephone calls to the appropriate PSAPs by selective routing based on the geographical location from which the emergency call originated and provides the capability for Automatic Number Identification and Automatic Location Identification features.
- 3.17.2 All E-911 calls will be placed by the calling party via interconnection with a local exchange carrier or an interexchange carrier other than the Company. The Company cannot guarantee the completion of said E-911 call, the quality of the call or any features that may otherwise be provided with E-911 Service, except to the extent guaranteed in the Company's interconnection or resale agreements with the incumbent local exchange carrier or other facilities provider.
- 3.17.3 This service is offered as an aid in handling assistance calls in connection with, fire, police and other emergencies and does not create any relationship or obligation direct or indirect, to any person. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the Tariff rate for the service or facilities provided to the Customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the Customer of the service.
- 3.17.4 A 911 tax will be billed to the Customer when imposed by the local government of the service address of the Customer.

3.18 700/900 RESTRICTION SERVICE

- 3.18.1 700/900 Restriction of Service is an arrangement which prohibits access to 700 and 900 service telephone numbers from selected Local Exchange Service lines. Customers may elect to restrict calls to 700 service telephone numbers only, 900 service telephone numbers only, or both 700 and 900 service telephone numbers. There is no charge for this service.

LOCAL EXCHANGE SERVICESSECTION 3 - LOCAL EXCHANGE TELEPHONE SERVICE (Continued)3.19 SPECIALIZED OPERATOR SERVICES

- 3.19.1 Upon request, subject to technical limitations, the Company will provide Customers with access to an operator who will verify that a conversation exists on a line (Busy Line Verification) and who will interrupt a communication in progress to announce that someone is trying to call (Line Service Interrupt).
- 3.19.2 Busy Line Verification with Interrupt provides the Customer with the option to request operator verification of whether a specific line is busy or inoperative.
- 3.19.3 Line Service Interrupt provides the Customer with the option to request operator interruption of a line that is in use, primarily for emergency situations.
- 3.19.4 Charges may be billed to a Calling Card number, to a Third Number or Sent Paid. Requests may not be designated Person-to-Person or billed as Collect Calls.
- 3.19.5 No charge will apply if, during the line verification, such verification indicates that a trouble condition exists necessitating repair of Company equipment or facilities.
- 3.19.6 Charges for Specialized Operator Services are not applicable to calls to the operator from official public emergency agencies when the request is received on the agency's line from agency personnel.
- 3.19.7 Charges for Specialized Operator Services are not applicable to calls to the operator from individuals who identify that the request is to an official public emergency agency, an emergency medical service, or a privately endowed and operated alcohol, drug, run-away or suicide crisis reporting center.
- 3.19.8 Charges for specialized operator services may be waived by the operator for calls from individuals who have an emergency where life and/or property are in danger.
- 3.19.9 Rates

Busy Line Verification

Surcharge per call	\$0.75
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Busy Line Verification with Service Interrupt

Surcharge per call	\$1.55
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LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES

4.1 RESIDENTIAL BUNDLED SERVICES

4.1.1 General

This section contains optional bundled service offerings of the Company that include regulated local exchange services along with regulated services under another tariff of the Company as well as non-regulated services. Services included in Residential Bundled Services that are not covered by the Company's tariff will be marked with the following symbol "*", where they appear in the service description and regulations in this section of the tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.1 RESIDENTIAL BUNDLED SERVICES, Continued

4.1.2 NoNonCents Plan

- A. With the NoNonCents Plan, a customer pays a stipulated monthly rate for an unlimited number of local, regional toll* and long distance* direct dialed outbound calls within the continental United States.
- B. Customers must sign a 1-year term commitment and must take the complete bundle of local, regional toll* and long distance* to qualify for this offer. Included local usage applies to direct dial domestic calls only. The Company reserves the right to change the calling plan of Customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.
- C. NoNonCents Plan Monthly Recurring Charges include the following services:
 - Unlimited local calling
 - Unlimited regional toll calling (IntraLATA)*
 - Unlimited long distance calling*
- D. Monthly Recurring Charges:
 - First line: \$44.95
 - Additional lines: \$30.00

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.1 RESIDENTIAL BUNDLED SERVICES, Continued

4.1.3 4-Penny Plan

- A. With the 4-Penny Plan, a customer pays a stipulated monthly rate for a limited number of outgoing local and regional (intraLATA) toll* direct dialed outbound calls. 4-Penny also provides discounts on Custom Calling Service features.
- B. 4-Penny Plan Monthly Recurring Charges (First Line Only) include the following services:
 - 500 free local calls per month allowance
 - Local calls in excess of monthly call allowance are \$0.07 per call
 - 300 minutes per month of regional (intraLATA) toll* calling allowance
 - Regional toll* calls in excess of monthly call allowance are \$0.05 per minute
 - 10% discount on all custom calling service features
 - \$0.04 per minute long distance calling*
- C. 4-Penny Plan Monthly Recurring Charges (Additional Lines) include the following services:
 - 250 free local calls per month
 - Local calls in excess of monthly call allowance are \$0.07 per call
 - 300 minutes per month of regional (intraLATA) toll* calling
 - Regional toll* calls in excess of monthly call allowance are \$0.05 per minute
 - 10% discount on all custom calling service features
 - \$0.04 per minute long distance calling*
- D. Monthly Recurring Charges:
 - First Line: \$29.95
 - Additional Lines: \$15.00

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES

4.2.1 General

This section contains optional bundled service offerings of the Company that include regulated local exchange services along with regulated services under another tariff of the Company as well as non-regulated services. Services included in Business Bundled Services that are not covered by the Company's tariff will be marked with the following symbol "*", where they appear in the service description and regulations in this section of the tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.2 ClearPak Measured Plan

- A. With the ClearPak Measured Plan, a customer pays a stipulated monthly rate for local service. All local, regional (intraLATA) toll* and long distance* direct dialed outbound calls are billed at per minute rates.
- B. There are no monthly charges or minimum usage associated with the long distance* rates. Customers must sign a two-year or three-year term commitment and must take the complete bundle of local, regional toll* and long distance* to qualify for this offer. Usage for Toll Free Numbers* is not included with this plan. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

C. Monthly Recurring Charges:

	<u>Term Commitment</u>	
	<u>Two-Year</u>	<u>Three-Year</u>
Per line:	\$10.75	\$9.75

D. Per Minute Rates

	<u>Term Commitment</u>	
	<u>Two-Year</u>	<u>Three-Year</u>
Rate per minute for all regional toll* calls:	\$0.049*	\$0.039*
Rate per minute for all long distance* calls:	\$0.049*	\$0.039*
Rate per minute for all local usage:	\$0.030	\$0.020

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.3 ClearPak Unlimited Plan

- A. With the ClearPak Unlimited Plan, a customer pays a stipulated monthly rate for an unlimited number of local, regional toll* and long distance* direct dialed outbound calls within the continental United States.
- B. Customers must sign a two-year or three-year term commitment and must take the complete bundle of local, regional toll* and long distance* to qualify for this offer. Usage for Toll Free Numbers* is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

C. Monthly Recurring Charges:

	<u>Term Commitment</u>	
	<u>Two-Year</u>	<u>Three-Year</u>
Per line:	\$37.75	\$32.25

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.4 Broadspeed Voice T1

A. Description

Broadspeed Voice T1 service provides digital trunk connections from an end user's Private Branch Exchange (PBX) or other DS1-capable equipment to a Company switching center. Broadspeed Voice T1 is a DS1 (1.544 Mbps) transmission link providing 24 voice-grade DS0 communications channels per facility.

Broadspeed Voice T1 offers customers the capabilities for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. Direct Outward Dialing permits end users behind a PBX, or DS1-capable system, to dial out directly without the aid of an attendant. Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant. DID/DOD permits two-way trunking.

Customers are given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year terms. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract. All Customers agree to meet and will be billed a minimum of \$150.00 in monthly calling volumes, including local service, regional (intraLATA) toll*, and long distance* calling for each Broadspeed Voice T1 service.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.4 Broadspeed Voice T1, Continued

B. Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each Broadspeed Voice T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Voice T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Voice T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Voice T1.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.4 Broadspeed Voice T1, Continued

C. Monthly Recurring Charges

DS1 Facility: Broadspeed Voice T1 service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge. DS1 facilities that are greater than 0.1 miles and less than fifteen miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. No services are provisioned beyond fifteen miles from a Company T1 collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued**4.2 BUSINESS BUNDLED SERVICES, Continued****4.2.4 Broadspeed Voice T1, Continued****C. Monthly Recurring Charges, Continued**

Calling Plan Options: Subscribers must select one of the following four (4) discrete calling plan options shown below:

- Measured Plan: There is no monthly recurring charge associated with the Measured Plan with the exception of the facility charge. All local, regional (intraLATA) toll* and long distance* calls are timed and rated per usage rates defined herein.
- 10k Plan: Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, regional (intraLATA) toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.
- 25k Plan: Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, regional (intraLATA) toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.
- 100k Plan: Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, regional (intraLATA) toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.4 Broadspeed Voice T1, Continued

D. Local Calls

Broadspeed Voice T1 provides local calling service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

The Company concurs with the local exchange and service areas defined by the incumbent local exchange areas.

The Flat Rate Local Plan is available to subscribers. Flat Rate Local Plan is limited to 100,000 minutes per month of outbound local usage allowance per Voice T1. Local Usage exceeding the monthly allowance will be billed at standard Measured Plan per minute rates.

For customers with the Flat Rate Local Plan, the local usage allowance applies only to outbound direct dialed calls. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the Flat Rate Local Plan allowance for three (3) consecutive months may have their rates adjusted to the standard Measured Plan.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.4 Broadspeed Voice T1, Continued

E. Regional (IntraLaTA) Toll Calls*

Broadspeed Voice T1 provides regional toll* calling service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered a regional toll* call. Regional toll* usage is non-time-of-day sensitive and is billed on a per minute basis.

F. Long Distance Calls*

Broadspeed Voice T1 provides intrastate and interstate long distance* calling service. Long distance* usage is non-time-of-day sensitive. Usage is billed in initial thirty (30) second increments with six (6) second increments billed thereafter.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.4 Broadspeed Voice T1, Continued

G. Rates

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Non-Recurring Charges:</u>			
Per DS1 Facility:			
Installation	\$599.00	\$599.00	\$599.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00
Denied/Missed Site Survey Appointment, per Occurrence	\$99.00	\$99.00	\$99.00
Long Distance Acct. Codes*, Per Account	\$25.00	\$25.00	\$25.00
Order Cancellation Fee	\$1,500.00	\$1,500.00	\$1,500.00
<u>Monthly Recurring Charges (includes port, facility, trunks and 1st 20 DID):</u>			
DS1 Facility	\$599.00	\$399.00	\$349.00
DS1 Facility - Mileage Charge			
Fixed	\$45.00	\$45.00	\$45.00
Per Mile	\$20.00	\$20.00	\$20.00
Toll Free Numbers*, each	\$10.00	\$10.00	\$10.00
Initial block of 20 numbers:	\$0.00	\$0.00	\$0.00
Each additional block of 20:	\$5.00	\$5.00	\$5.00

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.4 Broadspeed Voice T1, Continued

G. Rates, Continued

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Monthly Recurring Charges, Continued</u>			
Call Re-Direct	\$50.00	\$50.00	\$50.00
Flat Rate Local Plan	\$250.00	\$250.00	\$250.00
10k Plan	\$160.00	\$140.00	\$125.00
25k Plan	\$400.00	\$360.00	\$320.00
100k Plan	\$970.00	\$865.00	\$765.00
<u>Per Minute Charges</u>			
Local Calls			
- Per Minute	\$0.018	\$0.015	\$0.013
Regional Toll/Long Distance Calls*			
- Per Minute	\$0.045	\$0.029	\$0.024
Toll Free Inbound Calls*			
- Per Minute	\$0.045	\$0.029	\$0.024
Local Calls - Overage			
- Per Minute	\$0.045	\$0.029	\$0.024
Regional Toll/Long Distance Calls* - Overage			
- Per Minute	\$0.045	\$0.029	\$0.024

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued**4.2 BUSINESS BUNDLED SERVICES, Continued****4.2.5 Broadspeed PRI****A. Description**

Broadspeed PRI is a local exchange access service that provides direct digital connections via a 1.544 megabits per second (Mbps) facility between customers with ISDN-PRI compatible Customer Premises Equipment (CPE) and ISDN-PRI equipped switches.

Broadspeed Primary Rate Interface (PRI) provides local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit data applications. Broadspeed PRI is provisioned on the 1.544 Mbps bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel, or 24 B channels to provide the customer with the capabilities of a simultaneous access, transmission, and switching of voice, data* and video* applications via channelized transport.

Customers are given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year terms. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract. All Customers agree to meet and will be billed a minimum of \$150.00 in monthly calling volumes, including local service, regional (intraLATA) toll*, and long distance* calling for each Broadspeed PRI service.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.5 Broadspeed PRI, Continued

B. Features

Broadspeed PRI offers the following feature functionalities:

- Calling Party Number (CPN) – CPN allows the user to have access to the directory number of the calling party.
- Call-by-Call (CBC) – CBC allows B channels to be configured to access multiple services such as data*, voice and video* applications on a per call basis and eliminates the need for separate facilities for individual services.
- Multiple Facility Signaling Control – MFSC allows the D channel of one PRI arrangement to provide signaling for up to 20 (T) PRIs. A back up D channel is required for this arrangement.
- Calling Line Identification – Delivers the calling party’s telephone number, if available, to the Broadspeed PRI subscriber. The number will be delivered if the call originates either in the same switch as the subscriber or is connected to the switch by SS7. This feature is available per port.
- Backup D Channel – provides a backup D channel as a standby spare in the event that the primary D channel fails. Multiple Facility Signaling Control is required for this feature. Backup D channel is available in the DMS switches; and must be NI-2 compatible.
- Caller ID With Name - This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer’s telephone line.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.5 Broadspeed PRI, Continued

C. Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each Broadspeed PRI facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed PRI facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed PRI facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed PRI.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued**4.2 BUSINESS BUNDLED SERVICES, Continued****4.2.5 Broadspeed PRI, Continued****D. Monthly Recurring Charges**

DS1 Facility: Broadspeed PRI service is subject to monthly recurring charges on a per facility basis. All PRI facilities are subject to a fixed monthly recurring charge. PRI facilities that are greater than 0.1 miles and less than fifteen miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. No services are provisioned beyond fifteen miles from a Company T1 collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.5 Broadspeed PRI, Continued

D. Monthly Recurring Charges, Continued

Calling Plan Options: Subscribers must select one of the following four (4) discrete calling plan options shown below.

- Measured Plan: There is no monthly recurring charge associated with the Measured Plan with the exception of the facility charge. All local, regional (intraLATA) toll* and long distance* calls are timed and rated per usage rates defined herein.
- 10k Plan: Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, regional (intraLATA) toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.
- 25k Plan: Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, regional (intraLATA) toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.
- 100k Plan: Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, regional (intraLATA) toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.5 Broadspeed PRI, Continued

E. Local Calls

Broadspeed PRI provides local calling service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

The Company concurs with the local exchange and service areas defined by the incumbent local exchange areas.

The Flat Rate Local Plan is available to subscribers. The Flat Rate Local Plan is limited to 100,000 minutes per month of outbound local usage allowance per PRI. Local usage exceeding the monthly allowance will be billed at standard Measured Plan per minute rates.

For customers with the Flat Rate Local Plan, the local usage allowance applies only to outbound direct dialed calls. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the Flat Rate Local Plan allowance for three (3) consecutive months may have their rates adjusted to the standard Measured Plan.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.5 Broadspeed PRI, Continued

F. Regional (IntraLATA) Toll Calls

Broadspeed PRI provides regional toll* calling service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered a regional toll* call. Regional toll* usage is non-time-of-day sensitive and is billed on a per minute basis.

G. Long Distance Calls*

Broadspeed PRI provides intrastate and interstate long distance* calling service. Long distance* usage is non-time-of-day sensitive. Usage is billed in initial thirty (30) second increments with six (6) second increments billed thereafter.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.5 Broadspeed PRI, Continued

H. Rates

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Non-Recurring Charges:</u>			
Per PRI:			
Installation	\$599.00	\$599.00	\$599.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00
Denied/Missed Site Survey			
Appointment, per Occurrence	\$99.00	\$99.00	\$99.00
Long Distance Account			
Codes*, per Acct	\$25.00	\$25.00	\$25.00
Order Cancellation Fee	\$1,500.00	\$1,500.00	\$1,500.00

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.5 Broadspeed PRI, Continued

H. Rates, Continued

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Monthly Recurring Charges (includes port, facility, trunks and 1st 20 DID):</u>			
Per PRI Facility	\$599.00	\$399.00	\$349.00
PRI Facility - Mileage Charge			
- Fixed	\$45.00	\$45.00	\$45.00
- Per Mile	\$20.00	\$20.00	\$20.00
Toll Free Numbers*, each	\$10.00	\$10.00	\$10.00
Initial block of 20 numbers	\$0.00	\$0.00	\$0.00
Each Add'l block of 20	\$5.00	\$5.00	\$5.00
Caller ID With Name	\$100.00	\$100.00	\$100.00
Call Re-Direct	\$50.00	\$50.00	\$50.00
Flat Rate Local Plan	\$250.00	\$250.00	\$250.00
10k Plan	\$160.00	\$140.00	\$125.00
25k Plan	\$400.00	\$360.00	\$320.00
100k Plan	\$970.00	\$865.00	\$765.00

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.5 Broadspeed PRI, Continued

H. Rates, Continued

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Per Minute Charges</u>			
Local Calls			
Per Minute	\$0.018	\$0.015	\$0.013
Regional Toll/Long Distance Calls*			
Per Minute	\$0.045	\$0.029	\$0.024
Toll Free Inbound Calls*			
Per Minute	\$0.045	\$0.029	\$0.024
Local Calls - Overage			
Per Minute	\$0.045	\$0.029	\$0.024
Regional Toll/Long Distance Calls* - Overage			
Per Minute	\$0.045	\$0.029	\$0.024

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued**4.2 BUSINESS BUNDLED SERVICES, Continued****4.2.6 Broadspeed Integrated T1****A. Description**

Broadspeed Integrated T1 service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to the Company's switching center. Broadspeed Integrated T1 service allows customers to integrate voice and data* on the same circuit or facility. The minimum configuration of an Integrated T1 is one of the three following configurations: 1) 10 lines of voice service and 256k Internet access port*; 2) 8 lines of voice service and 384k Internet access port*; or 3) 6 lines of voice service and 512k Internet access port*. At no time is the configuration permitted to be below one of these minimum configurations.

Broadspeed Integrated T1 offers customers the capabilities for local, regional (intraLATA) toll*, long distance*, 411, 911, and toll-free* calls. Customers must select the Company as their carrier for local, regional toll* and long distance* calling. Broadspeed Integrated T1 also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 2 year or 3 year term commitments, with a 2 year term being the minimum contractual obligation. At the expiration of the term contracts, Customers are given the opportunity to subscribe to the Company's services on a month-to-month basis. All measured-rate Customers agree to meet and will be billed a minimum of \$50.00 in monthly calling volumes, including local service, regional toll*, and long distance* calling over the Company's T1 lines.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.6 Broadspeed Integrated T1, Continued

A. Description, Continued

Customers are also given the opportunity to select from two mutually exclusive price plans. A measured-rate price plan has a monthly fee for each voice line and usage charges for local, regional toll*, and domestic and international long distance* based on a cost per minute. Calls are metered and charges are determined by the duration of the call times the cost per minute. A flat-rate pricing plan gives the Customer the option to select unlimited local and regional toll* calls for one fixed price per line and metered domestic and international long distance* based on a cost per minute. All voice lines provisioned on an Integrated T1 must be assigned identical calling plans. Mixing measured-rate and flat-rate calling plans on an Integrated T1 service is not permitted.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.6 Broadspeed Integrated T1, Continued

B. Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each Broadspeed Integrated T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Integrated T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Integrated T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Integrated T1.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued**4.2 BUSINESS BUNDLED SERVICES, Continued****4.2.6 Broadspeed Integrated T1, Continued****C. Monthly Recurring Charges**

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than fifteen miles from a Company Integrated T1 service collocation. No services are provisioned beyond fifteen miles from a Company T1 collocation. Broadspeed Integrated T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Internet Access Port*: Customers must select one of five (5) discrete bandwidth choices for Internet access.

Equipment Rental*: A fee for rental of a Company-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of the Company and must be returned upon service disconnection else Customer will be levied a fee up to \$2,000.

Caller ID With Name: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line. Caller ID With Name is only available to subscribers with two or three year commitments.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.6 Broadspeed Integrated T1, Continued

C. Monthly Recurring Charges, Continued

Voice Lines: Customers may opt for analog voice lines and/or digital or PRI trunks. Fees are per working voice channel. Customers may select all lines assigned to the measured rate calling plan or all lines assigned to the flat-rate calling plan. Calling plan assignments cannot be mixed on the same Integrated T1 service.

Customers that select the flat-rate calling plan with unlimited local and regional toll* calling are further subject to these conditions: Line rate includes all local and regional toll* outbound direct dialed calls. Unlimited usage applies to outbound direct dialed calls only. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

A PRI trunk type is also available for purchase. When a customer selects any number of lines as PRI trunk type, the following conditions apply:

- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
- The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
- Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
- PRI Trunk types may not be provisioned with T1 Digital Trunk types (T1 Channel Assigned Signaling) on the same DS1 facility.
- Each PRI Trunk includes Call ID (Number Only) at no additional charge. Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or 5ESS simulation only. It will not support NI-2 protocol.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.6 Broadspeed Integrated T1, Continued

C. Monthly Recurring Charges, Continued

Broadspeed Integrated T1 subscribers may subscribe to either a Five Feature Package which includes up to any five of the features below or they may subscribe to the Unlimited Feature Package which may include any and all of the following features.

Three Way Calling	Caller ID
Speed Calling	Multi Ring Service
Anonymous Call Rejection	Remote Call Forward
Call Return	Call Hold
Repeat Dial	Call Pickup
Call Block	Call Trace
Call Forward Busy Line	Ultra Call Forward
Call Forward Don't Answer	Call Forward

D. Local Calls

Broadspeed Integrated T1 provides local calling service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

The Company concurs with the local exchange and local service areas defined by the incumbent local exchange company.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.6 Broadspeed Integrated T1, Continued

E. Regional (IntraLATA) Toll Calls*

Broadspeed Integrated T1 provides regional toll* calling service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered a regional toll* call. Regional toll* usage is non-time-of-day sensitive and is billed on a per minute basis.

The Company concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

F. Long Distance Calls*

Broadspeed Integrated T1 provides intrastate and interstate long distance* calling service. Long distance* usage is non-time-of-day sensitive. Long distance* usage is billed in initial thirty (30) second increments with six (6) second increments billed thereafter.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.6 Broadspeed Integrated T1, Continued

G. Rates

<u>Non-Recurring Charges</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Per DS1 Facility:		
Installation	\$599.00	\$599.00
Service Order	\$40.00	\$40.00
Change Order	\$40.00	\$40.00
Denied/Missed Site Survey Appointment,		
- Per Occurrence	\$99.00	\$99.00
Order Cancellation Fee	\$1,500.00	\$1,500.00
Long Distance Account Codes*		
- Per account	\$25.00	\$25.00
 <u>Monthly Recurring Charges</u>		
DS1 facility:	\$0.00	\$0.00
Initial block of 20 numbers:	\$5.00	\$5.00
Each additional block of 20:	\$5.00	\$5.00
Monthly Mileage Charge		
- Fixed	\$45.00	\$45.00
- Per Mile	\$20.00	\$20.00
Equipment Rental*	\$0.00	\$0.00
Caller ID With Name	\$100.00	\$100.00
Call Re-Direct	\$50.00	\$50.00
Five Feature Package	\$6.00	\$6.00
Unlimited Feature Package	\$8.00	\$8.00
 <u>Monthly Port Charges*</u>		
256 Kbps*	\$254.00	\$174.00
384 Kbps*	\$274.00	\$194.00
512 Kbps*	\$304.00	\$224.00
768 Kbps*	\$354.00	\$274.00
1024 Kbps*	\$394.00	\$314.00

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.6 Broadspeed Integrated T1, Continued

G. Rates, ContinuedMonthly Recurring Charges, Continued

	<u>Two Year Term</u>	<u>Three Year Term</u>
Analog Voice Channel, each	\$13.95	\$12.95
Digital Trunk, each	\$23.95	\$22.95
PRI Trunk, each	\$23.95	\$22.95
Flat-Rate Analog Line, each	\$33.95	\$32.95
Flat-Rate Digital Trunk, each	\$43.95	\$42.95
Flat-Rate PRI Trunk, each	\$43.95	\$42.95
Toll Free Numbers*, each	\$10.00	\$10.00

Per Minute Charges

Local Calls

- Per minute:	\$0.015	\$0.013
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Regional Toll/Long Distance Calls*

- Per minute:	\$0.029	\$0.024
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Toll Free Inbound Calls*

- Per minute:	\$0.029	\$0.024
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* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.7 Broadspeed Dynamic IP

A. Description

Broadspeed Dynamic IP service is a dynamic integrated T1 service that provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to the Company's switching center and allows customers to integrate voice and data* on the same DS1 facility. Broadspeed Dynamic IP is provisioned as a full 1.544 Mbps Internet Protocol (IP) port* and Voice over IP (VoIP) technology is employed to derive analog voice line equivalents within that same IP bandwidth. Voice traffic is assigned the highest priority traffic type on the IP facility and will use whatever bandwidth is necessary to ensure high quality call transmission. IP bandwidth not being used for voice traffic at any given time is allocated to the customer's data* services and this bandwidth fluctuates depending on the customer's voice traffic needs. Each Broadspeed Dynamic IP service comes with a minimum configuration of six (6) voice lines provisioned on a full 1.544 Mbps Internet access port*. At no time is the configuration permitted to be below these minimum thresholds.

Broadspeed Dynamic IP offers customers the capabilities for local, regional (intraLATA) toll*, long distance*, 411, 911, and toll-free* calls. Customers must select the Company as their carrier for local, regional toll* and long distance* calling. Broadspeed Dynamic IP also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year term commitments, with a 1 year term being the minimum contractual obligation. At the expiration of the term contract, Contracts are automatically renewed for a 1 year term at 1 year term rates.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.7 Broadspeed Dynamic IP, Continued

B. Features

Broadspeed Dynamic IP includes the following feature functionalities:

- Caller ID With Name
- Direct Inward Dialing (DID)
- Hunting

C. Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each DS1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each DS1 facility.

Change Order: A non-recurring Change Order charge is applicable for each DS1 facility where, after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Dynamic IP service.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued**4.2 BUSINESS BUNDLED SERVICES, Continued****4.2.7 Broadspeed Dynamic IP, Continued****D. Monthly Recurring Charges**

Subscribers must select one of the following four (4) discrete calling plan options shown below.

Measured Plan: Includes 1.544 Mbps IP bandwidth* with six (6) voice lines. Monthly recurring charges for the Measured Plan do not include any usage. All local, regional toll* and long distance* calls are timed and rated per usage rates defined herein.

10k Plan: Includes 1.544 Mbps IP bandwidth* with six (6) voice lines. Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, regional toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.

25k Plan: Includes 1.544 Mbps IP bandwidth* with six (6) voice lines. Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, regional toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.

100k Plan: Includes 1.544 Mbps IP bandwidth* with six (6) voice lines. Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, regional toll* and long distance* calling. All local, regional toll* and long distance* calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.7 Broadspeed Dynamic IP, Continued

D. Monthly Recurring Charges

In addition to the Broadspeed Dynamic IP base package charges, additional charges may apply as follows:

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than fifteen miles from a Company service collocation. No services are provisioned beyond fifteen miles from a Company collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Equipment Rental*: A fee for rental of a Company-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of the Company and must be returned upon service disconnection else Customer will be levied a fee up to \$2,000.

Voice Lines: Customers may subscribe to voice lines in addition to standard voice lines included with each package. Fees for additional voice lines are per working voice channel.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.7 Broadspeed Dynamic IP, Continued

E. Local Calls

Broadspeed Dynamic IP service provides local calling service. Local usage is non-time-of-day sensitive and is billed on a per second basis. The Company concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Local usage allowances apply only to outbound direct dialed calls. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

F. Regional (IntraLATA) Toll/Long Distance Calls*

Broadspeed Dynamic IP provides regional toll* calling service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered a regional toll* service call. Regional toll* usage is non-time-of-day sensitive and is billed on a per minute basis. The Company concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Broadspeed Dynamic IP also provides intrastate and interstate long distance* calling service. Long distance* usage is non-time-of-day sensitive. Long distance* usage is billed in initial thirty (30) second increments with six (6) second increments billed thereafter.

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.7 Broadspeed Dynamic IP, Continued

G. Rates

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Non-Recurring Charges</u>			
Per DS1 Facility:			
Installation	\$599.00	\$599.00	\$599.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00
Denied/Missed Site Survey			
Appointment, per Occurrence	\$99.00	\$99.00	\$99.00
Order Cancellation Fee	\$1,500.00	\$1,500.00	\$1,500.00
Long Distance Account Codes*			
- Per account	\$25.00	\$25.00	\$25.00

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.7 Broadspeed Dynamic IP, Continued

G. Rates, Continued

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Monthly Recurring Charges</u>			
Measured Rate	\$575.00	\$425.00	\$400.00
Additional Measured Rate - Voice Lines, each	\$12.95	\$11.95	\$9.95
10k Plan	\$625.00	\$460.00	\$425.00
25k Plan	\$840.00	\$655.00	\$595.00
100k Plan	\$1,410.00	\$1,160.00	\$1,040.00
Additional Voice Lines (10k Plan, 25k Plan, and 100k Plan), each	\$19.95	\$16.95	\$14.95
Toll Free Numbers*, each	\$10.00	\$10.00	\$10.00
PRI Trunk Surcharge - Per trunk	\$10.00	\$10.00	\$10.00
DS1 facility - Per DS1	\$0.00	\$0.00	\$0.00
DS1 facility – Mileage Charge			
- Fixed	\$45.00	\$45.00	\$45.00
- Per Mile	\$20.00	\$20.00	\$20.00
Equipment Rental*	\$0.00	\$0.00	\$0.00
Initial block of 20 numbers:	\$5.00	\$5.00	\$5.00
Each additional block of 20:	\$5.00	\$5.00	\$5.00

* Indicates services not regulated by this tariff.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED SERVICES, Continued

4.2 BUSINESS BUNDLED SERVICES, Continued

4.2.7 Broadspeed Dynamic IP, Continued

G. Rates, Continued

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Per Minute Charges</u>			
Local Calls			
- Per Minute	\$0.018	\$0.015	\$0.013
Regional Toll/Long Distance Calls*			
- Per Minute	\$0.045	\$0.029	\$0.024
Toll Free Inbound Calls*			
- Per Minute	\$0.045	\$0.029	\$0.024
Local Calls - Overage			
- Per Minute	\$0.045	\$0.029	\$0.024
Regional Toll/Long Distance Calls* - Overage			
- Per Minute	\$0.045	\$0.029	\$0.024

* Indicates services not regulated by this tariff.