

Broadspeed[®] **OfficeSuite**

A simple and flexible hosted IP phone system for business

Focus on your business, not your phone system. Designed for small and medium businesses, Broadspeed OfficeSuite is a highly cost-effective network based alternative to premises key systems and PBXs. It is a feature-rich, intelligent broadband solution that requires no capital investment and is easy to maintain.

Leverage the advantages of an end-to-end managed service delivered on a secure network with proven business-class quality and reliability, at an affordable price

Broadspeed OfficeSuite offers low Total Cost of Ownership, by eliminating the need for expensive maintenance contracts and other traditional service charges. The flexible infrastructure enables you to add users as needed, without the need to upgrade your equipment. In fact, the latest technology and feature enhancements are provided seamlessly within the network as they become available.



Mitel 5224



For more information, contact your **Broadview Networks** representative, call **1.800.BROADVIEW** or visit us online at **www.broadviewnet.com**





Real Customer Care

At Broadview, our goal is to make every transaction a positive experience for our customers. All of our sales associates and the network engineers, technicians, repair and customer service representatives in our 24x7 Care Center work together to provide the best possible service.

As a customer, you can:

- Call one number and speak directly with our representatives
- Receive or access online, one comprehensive bill that includes all of your Broadview services; making accounting and reporting easy
- Rely on dedicated Broadview account partners or sales executives who will visit and consult with you to assess your needs

Full featured hosted IP system

Improve call management, enhance productivity and simplify administration with advanced features that provide measurable benefits.

Auto attendant

Enables even the smallest of businesses to look large and project a professional image. It ensures effective call handling by allowing inbound callers to select options from a menu of prompts that can route calls to user extensions, company directories and call groups, such as sales or customer service.

Hot desking

Keeps your staff accessible, regardless of their office location, and is ideally suited for multi-site organizations. Organizations with shift work can save money by eliminating separate phones or desks for each worker. Users from branch locations, teleworkers and shift workers can have their extension follow them from location to location simply by logging into any phone with their extension and PIN. Inbound calls, permissions and feature settings will follow.

Call redirect

Is a self-service interface that is a "must have" feature for all businesses. It provides superior call control for individuals and site administrators from any web browser. At the click of a mouse, Moves/Adds/Changes (MACs), and even phone activation can be achieved, without incurring the extra time and cost associated with in-house and outsourced IT expertise.

Mobile twinning

Is a great asset to businesses that employ mobile professionals. The feature enables mobile professionals to have their call coverage rules from their main system follow them to their mobile phone, with the ability to transfer calls back from their mobile phone to their desktop handset when they return to the office. Mobile twinning offers your business tremendous flexibility while providing your customers seamless accessibility, with only one number to call regardless of your location—at the office or on the go.

For more information, contact your **Broadview Networks** representative, call **1.800.BROADVIEW** or visit us online at **www.broadviewnet.com**

