

## INTERNATIONAL ORIENTATION DIALING INSTRUCTIONS

To place calls from a touch tone phone outside the U.S. and Canada:

- DIAL the toll-free access number for the country you are in.  
(A Security Access Code may be required, for some connections)  
LISTEN for the voice prompt.
- DIAL the 10-digit card number + PIN.  
LISTEN for the voice prompt.
- To place a call to a domestic U.S. destination:  
DIAL area code + telephone number:  
To call between or within international countries:  
DIAL **011** + country code + city code + telephone number.

## DOMESTIC ORIENTATION DIALING INSTRUCTIONS

To place calls from a touch tone phone within the United States (including the U.S. Territories of American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and Northern Marianas) and Canada:

- DIAL the toll-free access number on the card.  
LISTEN for the voice prompt.
- DIAL the 10-digit card number + PIN.  
LISTEN for voice prompt.
- To place a call to a domestic U.S. destination:  
DIAL area code + telephone number  
To place an international call:  
DIAL **011** + country code + city code + telephone number

## Dialing Tips

- To place additional calls, don't hang up; PRESS and HOLD (#) for two seconds.
- If the phone you are using does not allow the (#) key to be held down for two seconds, press (#) several times in rapid succession. LISTEN for the voice prompt and DIAL next telephone number.
- If at any time you make a mistake in dialing, PRESS (\*) to return to the previous step.
- To speak to an operator, DIAL the toll-free access number on your Dialing Guide, enter the security access code when required, after the voice prompt, then either PRESS (0) or HOLD for an operator.
- To use speed dial, ENTER card number + PIN, then DIAL (1) + (#) and follow the voice prompts.
- Any additional toll charges levied by the local telephone company are the responsibility of the caller.

## General precautions to be aware of when traveling:

- Public phones may require a coin deposit to provide a dial tone and may not return it after the call.
- A ten second delay can be experienced when calling between countries.
- Local phone companies within each country control call quality.
- International calls permitted from specific private, public or pay phones.



*This keypad may be helpful when dialing numbers that contain letters or when using automated voice systems that require letters to be entered.*



Please verify access numbers before traveling by calling Customer Service at the number located on the back of your calling card.

ORIGINATING COUNTRY (NOTES)	NOTES	ACCESS NUMBER	INTERNATIONAL ACCESS CODE	COUNTRY CODE
Alaska	1	see United States	011	1
Albania	1 B	00-800-0010	00	355
American Samoa	1	see United States	011	1
Angola	1 B	808-000-011	00	244
Anguilla	2	1-888-825-2838	011	1+264
Antigua (Barbuda)	2, 3, 6	1-800-988-3840	011	1+268
Argentina	1, 3	0-800-6866-3712	00	54
Armenia	2, B	0 800 10 111	00	374
Australia	1, 6	1-800-172-769	0011	61
Austria	1	0800-2031 19	00	43
Bahamas	2	1-888-825-2838	011	1+242
Bahrain	2, 6	8000-4443	00	973
Bangladesh	2, B	157-0011	00	880
Barbados	2, 6	1-800-988-3873	011	1+246
Belarus	2, 3	8^800101	810	375
Belgium	1, 6	0-800-80789	00	32
Belize	2, B	811 (Hotels 555)	00	501
Benin	1, B	102	00	229
Bermuda	2, 3	1-800-988-3843	011	1+441
Bolivia	1	800-100-652	00	591
Bosnia - Herzegovina	2, B	00-800-0010	00	387
Brazil	2, 4	0-800-891-0174	00	55
British Virgin Islands	2	800-988-3390	011	1+345
Brunei	2	800-1111	00	673
Bulgaria	2	Call Customer Service	00	359
Canada	1, 6	1-800-860-4444	011	1
Chile	2, 4	800-530-222	00	56
China (North)	1, 3, 6	10-800-744-0304	00	86
China (South)	1, 3, 6	10-800-440-0287	00	86
Columbia	1, 4	01-800-5-1-81098	005 or 00	57
Commonwealth Northern Marianas	1	see United States	011	670
Cook Islands	2, B	09-111	00	682
Costa Rica	2, 6	0-800-011-4114	00	506
Cote d' Ivoire (Ivory Coast)	2, B	00-111-11	00	225
Croatia	1, 6	0-800-222-557	00	385
Cyprus	2, 4, 6	800-92431	00	357
Czech Republic	1, 6	800-700-521	00	420
Denmark	1, 4	8-060-1001	00	45
Dominica	2, 6	Call Customer Service	011	1+767
Dominican Republic	2, 4, 6	1-888-825-2838	011	1+809
Ecuador (Andinatel)	2, B	1-999-119	00	593
Ecuador (Pacifictel)	2, B	1-800-225-528	00	593
Egypt	2	877-678-0975	00	20
El Salvador	1	800-6561	00	503
Estonia	2	800 0044 330	00	372
Fiji	2	004-890-1001	00	679
Finland	1, 6	0-800-96534	00	358
France	1, 6	0-805-540-158	00	33
French Gulana	1, B	0-800-99-00-11	00	594
Georgia	2, B	8^0288	810	995
Germany	1, 4, 6	0-800-664-7236	00	49
Ghana	2, 4, B	0191	00	233
Gibraltar	1, B	8800	00	350
Greece	1, 3	00-800-441-45275	00	30
Grenada	2, 4	1-800-988-4258	011	1+473
Guadeloupe	1, B	0-800-99-00-11	00	590
Guantanamo Bay	2, B	2935	011	5399
Guatemala	2	1-800-288-0113	00	502
Guam	1	see United States	011	1+671
Guyana	2, B	159	00	592
Haiti	2, B	183	00	509
Hawaii	1	see United States	011	1
Honduras	2, B	800-0123	00	504
Hong Kong	1, 4, 6	800-90-1634	001	852
Hungary	1, 4	06-80-98-3427	00	36
Iceland	2, 6	800-8348	00	354
India	1, 6	000-800-440-1594	00	91
Indonesia	2, 6	001-803-441-211	001	62
Ireland	1, 6	1-800-812-037	00	353
Israel	1, 6	1-809-442-196	00 or 014	972
Italy	1, 4, 6	800-915-950	00	39
Italy	1, 4, 6	800-873-796	00	39
Jamaica	2, 6	1-800-988-3409	011	1+876
Japan	1, 4, 6	0120-926982	010	81
Jordan	2, B	18 800 000	00	962
Kazakhstan	2, B	8^800-121-4321	810	7
Korea-South (Dacom)	1, 4, 6	007-9844-22187	001, 002 or 008	82

NOTES/RESTRICTIONS DESCRIPTIONS:

- 1 These countries allow you to place calls to the United States, other countries or within the same country.
- 2 These countries allow calling back to the United States only.
- 3 International calling may not be permitted from all over the country.
- 4 Countries may block access from pay phones.

ORIGINATING COUNTRY	NOTES	PREFERRED ACCESS NUMBER	INTERNATIONAL ACCESS CODE	COUNTRY CODE
Latvia	1, 6	800-03213	00	371
Lebanon	2, B	426-801	00	961
Liechtenstein	2	see Switzerland	00	423
Lithuania	2	8800-30729	00	370
Luxembourg	1, 6	0-800-27262	00	352
Macedonia	1, B	0-8000-4288	00	389
Malaysia	2, 6	1-800-88-0547	00	60
Malta	2	800-62061	00	356
Mauritius Island	2	802-044-0051	00	230
Mexico	1, 6	001-888-825-2838	00	52
Micronesia	2, B	288	011	691
Monaco	1	800-93-502	00	377
Montserrat	2	1-888-825-2838	011	1+664
Morocco	2, B	002-11-0011	00	212
Netherlands	1, 4	0-800-0201-651	00	31
Netherlands Antilles	2, B	001-800-872-2881	00	599
New Zealand	1, 4	0-508-555-640	00	64
Nicaragua	2, B	1-800-0174	00	505
Norway	1, 4, 6	Call Customer Service	00	47
Pakistan	2, B	00 800 01001	00	92
Panama	1	Call Customer Service	00	507
Paraguay	2, 4	00 9800 441 0034	002	595
Peru	1	0-800-53881	00	51
Philippines (Philicom Phones)	1, 4	1-800-144-10368	00	63
Poland	1, 6	800-702-216	00	48
Portugal (Azores)	1, 4	800-207-897	00	351
Puerto Rico	1	see United States	011	1+787
Reunion Island (France)	2	0-800-99-0011	00	262
Romania	3	Call Customer Service	00	40
Russia	1, 3, 4	8-800-555-0126	810	7
San Marino		see Italy		
Saudi Arabia	2, 4	800-844-5574	00	966
Scotland (UK)	1, 3, 6	0-800-085-8372	00	44
Senegal	2, B	800-103-072	00	221
Sierra Leone	2, B	1100	00	232
Singapore	1, 6	1-800-622-1279	001	65
Slovakia	2	0800 00 4674	00	421
Slovenia	2	0-800-80299	00	386
South Africa	2, 6	0-800-98-1798	09 or 00	27
Spain	1, 4, 6	900-812-135	00	34
St. Pierre & Miquelon	1, 4, B	0-800-99-0011	00	508
St. Kitts, St. Nevis	2	1-800-988-3873	011	1+869
St. Lucia	2	1-800-988-3876	011	1+758
St. Vincent & Grenadines	2	1 800-988-3139	011	1+784
Suriname	1, 5, B	156	00	46
Sweden	1, 4	020-160-5661	00	46
Switzerland	1, 4	0-800-00-10-18	00	41
Syria	2, B	0-801	00	963
Taiwan	2	0-800-666332	00	886
Thailand	2, 6	001-800-441-1909	001	66
Trinidad & Tobago	2	1-888-825-2838	011	1+868
Turks & Caicos Island	2, 6	0-1-888-825-2838	0	1+649
Ukraine	1, B	8^100-11	810	380
United Arab Emirates	2, 4, 6	800-044-15-500	00	971
United Kingdom	1, 6	0-800-085-8372	00	44
United States (Block Caller ID)	1, 6	1- 800-722-1003	011	1
United States (Pass Caller ID)	1, 6	1- 800-722-1003	011	1
U.S. Virgin Islands	1	see United States	011	1+340
U.S. Territories	1	see United States	011	1
US Terr: American Samoa, Northern Mariana Islands, Guam, Puerto Rico and US Virgin Islands				
Uruguay	1, 6	000-411-002-2347	00	598
Uzbekistan	2, B	8^641-7440010	810	998
Vatican City	1	800-915-950	00	39
Venezuela	1, 3, 4	0-800-100-8818	00	58
Vietnam	2, 3, 4, B	1-201-0288	00	84
Zambia	2, B	00-899	00	260
Zimbabwe	2, B	110-98990 or 00-899	00	263

- 5 Call Customer Service before traveling at the number located on the back of your calling card.
- 6 Mobile network use allowed, airtime may be billed by mobile provider.
- (^) A (^) within an access number means to wait for a second dial tone before dialing the rest of the number.
- (B) A Security Access Code of 1 888-825-2838 is needed to complete this call.